Republic of the Philippines

Eulogio "Amang" Rodriguez
Institute of Science and Technology

Nagtahan Sampaloc Manila

FREEDOM OF INFORMATION



Republic of the Philippines

Eulogio "Amang" Rodriguez Institute of Science and Technology

Freedom of Information Manual 2017



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Design / Layout:

Information and Public Affairs Services

Certificate



Republic of the Philippines

Eulogio "Amang" Rodriguez Institute of Science and Technology

Nagtahan Sampaloc Manila

EXCERPT FROM THE MINUTES OF THE THIRD REGULAR MEETING 2017) OF THE EARIST BOARD OF TRUSTEES HELD ON OCTOBER 6, 2017 AT THE EXECUTIVE LOUNGE, CHED CENTRAL OFFICE, 4/7 HEDC BUILDING, C.P. GARCIA AVENUE, DILIMAN, QUEZON CITY.

Upon motion duly seconded, the members of the Board of Trustees approved the following resolution, viz:

Board Resolution No. 174-2017

APPROVING the Confirmation of Board Referendum No. 06, s. 2017, thus:

Board Referendum No. 06, s. 2017

Approving the Eulogio "Amang" Rodriguez Institute of Science and Technology (EARIST) Freedom of Information (FOI) Manual 2017 as recommended by the EARIST Administrative Council in its Resolution No. 45, s. 2017 and favorably endorsed for approval of the Board of Trustees by the BOT Academic Committee.

Certified true and correct:

ЩDA S. FAMILARA cting Board Secretary

ATTESTED:

EDITHA V. PILLO, Ed.D.

President

Foreword

The purpose of this Freedom of Information (FOI) Manual is to provide the process by which the Eulogio "Amang" Rodriguez Institute of Science and Technology (EARIST) shall deal with requests of information received under Executive Order No. 2, s. 2016, "Operationalizing in the Executive Branch the People's Constitutional Right to Information and the State Policies to the Full Public Disclosure and Transparency in the Public Service and Providing Guidelines Therefor."

This Manual sets out responsible officers, definition of terms, standard operating procedures, remedies, fees, and administrative liability. It also provides for the relevant forms and other annexes.

Thru this FOI Manual, every client shall have access to information, official records, public records, and documents and papers pertaining to official acts, transactions or decisions. The access of information shall be denied when the information falls under any of the exceptions under the existing laws stated in the Data Privacy Act of 2012 (RA 10173) and exceptions of the Institute.

SHEILA MARIE M. MATIAS
Director, Information and Public
Affairs Services



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Brief History

1999

REPUBLIC ACT NO. 8292

2014 to present, Dr. EDITHA V. PILLO (SUC President)

November 3-26, 2014; CHED SO.95, series of 2014,

Dr. CORAZON C. REGACHO (OIC-President)

2010, Dr. EDUARDO S. CAILLO (Re-appointed, SUC President)

October 3 - December 31, 2008; CHED Memorandum, October 6,2008),

Dr. DIOSDADO A. AMANTE (OIC-Office of the President)

2006, Dr. EDUARDO S. CAILLO (SUC President)

June 1, 2006; Dr. HERCULANO V. SABAS, (OIC-Office of the President)

April 20, 2006; CHED Memorandum April 19,2006;

Prof. ENRICO R. HILARIO (OIC-Office of the President)

2003, Dr. MAURA V. BAUTISTA (Re-appointed, SUC President)

1999, Dr. MAURA V. BAUTISTA (SUC President)

1978

P.D. 1524

EARIST as a chartered State College

1992, Dr. ARTURO P. CASUGA (SUC President)

1988, Dr. LYDIA M. PROFETA (SUC President)

1983, Dr. FREDERICK SO. PADA (SUC President)

1972

REPUBLIC ACT NO. 6595

Eulogio "Amang" Rodriguez Institute of Science and Technology (EARIST)

1972, Dr. HILARIO G. NUDAS (College President)

1964

REPUBLIC ACT NO. 4072

Vocational Technical Department

Eulogio Rodriguez Vocational High School 1964, DR. HILARIO G. NUDAS

1964

REPUBLIC ACT NO. 4072

Vocational Technical Department

Eulogio Rodriguez Vocational High School

1964, DR. HILARIO G. NUDAS (Vocational Director)

1948

MUNICIPAL ORDER NO. 3209

Eulogio Rodriguez Vocational High School

1949, DR. HILARIO G. NUDAS (Principal)

1945

MUNICIPAL ORDER NO. 22889

Mayor Eulogio Rodriguez Vocational

1946, Mr. APOLINARIO APILADO (Principal)

1945, Mr. PANTALEON REGALA (Principal)



Section 1

OVERVIEW

1.1 PURPOSE OF THE MANUAL

The purpose of this Freedom of Information (FOI) Manual is to provide the process by which the Eulogio "Amang" Rodriguez Institute of Science and Technology (EARIST) shall deal with requests of information received under Executive Order No. 2, s. 2016, "Operationalizing in the Executive Branch the People's Constitutional Right to Information and the State Policies to the Full Public Disclosure and Transparency in the Public Service and Providing Guidelines Therefor."

1.2 STRUCTURE OF THE MANUAL

This Manual sets out responsible officers, definition of terms, standard operating procedures, remedies, fees, and administrative liability. It also provides for the relevant forms and other annexes.

1.3 COVERAGE OF THE MANUAL

The Manual shall cover all requests for information directed to EARIST.

1.4 RESPONSIBLE OFFICERS

The accountable persons and the responsibilities of the FOI Receiving Officer (FRO) and FOI Decision Maker (FDM).

FOI Receiving Officer (FRO).

The Information and Public Affairs Services (InfoPAS) of the Institute shall serve as the receiving office for FOI. The FRO is located at the 2nd floor, Administration Building.

The functions of the FRO shall include the following:

- a. Receive on behalf of EARIST all request for information and forward the same to the appropriate office who has custody of the records;
- b. Monitor all FOI requests and appeals;
- c. Provide assistance to the FOI Decision Maker;
- d. Provide assistance and support to the public and staff with regard to FOI;
- e. Compile statistical information as required; and
- f. Conduct initial evaluation of the request and advise the requesting party whether the request will be forwarded to the FOI Decision Maker (FDM) for further evaluation, or deny the request based on:

NFORMa. That the form is incomplete; or AFFAIRS SERVICES

b. That the form is already disclosed in the EARIST Official Website, earist.edu.ph.

FOI Decision Maker (FDM).

The FOI Decision Maker (FDM) of the Institute shall compose of the following:

- a) The Vice-President for Administration and Finance for the administrative and financial sector.
- b) The Vice-President for Academic Affairs for the academic sector;
- c) The Vice-President for Planning, Research, Extension and Production, for planning, research, extension and productions sector.

The functions of the FDM shall include the following:

- a) Who shall conduct evaluation of the request for information;
- b) Has the authority to grant the request, or deny it based on the following:
 - a. EARIST does not have the information requested;
 - b. The information requested contains sensitive personal information protected by the Data Privacy Act of 2012;
 - c. The information requested falls under the list of exceptions to FOI; or
- d. The request is an unreasonable subsequent identical or substantially similar request from the same requesting party whose request has already been previously granted or denied by EARIST.
- c) Ensures that EARIST maintains accurate and reasonably complete records of important information in appropriate formats, and implements a record management system that facilitates easy identification, retrieval, and communication information to the public, subject to existing laws, rules and regulations;
 - d) Calls the attention of responsible officials who fails to comply with the provisions of this manual and, where warranted, undertake the necessary administrative measures against erring officials.

Directors and Chief of Offices

The functions of the Directors and Chief of Offices shall include the following:

a) They shall evaluate request for information receive by the FRO and recommend a course of action to the FDM. Not later than Three (3) working days following the date of receipt of the request.

b) Make sure that all documents under the division's holding is organized and readily available or accessible.

1.5 CENTRAL APPEALS AND REVIEW COMMITTEE

The central appeals and review committee shall review and analyse the grant or denial of request of information. The committee shall also provide expert advice to the President on the denial of such request. The composition of the committees as follows; the Institute Legal Counsel shall serve as the chairman and the members are the Vice-Presidents who did not participate in the decision making. Podriguez Institute of Science and Technology

1.6 APPROVAL AND DENIAL OF REQUEST

The FOI Decision Maker shall approve or deny all request of information. In case where the Decision Maker is on official leave, the President may delegate such authority to any staff or officer not below the rank of a Director or Dean.

Section 2

DEFINITION OF TERMS

EXCEPTIONS.

Information that should not be released and disclosed in response to a FOI request because they are protected by the Constitution, law or jurisprudence.

FOI REQUEST.

A written request submitted to EARIST personally or by email asking for records of "AMANG" RODRIGUEZ INSTITUTE OF SCIENCE AND TECHNOLOGY on any topic.

FREEDOM OF INFORMATION (FOI).

The Executive Branch recognized the right of the people to information on matters of public concern, ad adopts and implements a policy of full public disclosure of all its transactions involving public interest, subject to the procedures and limitations provided in Executive Order No. 2. This right is indispensable to the exercise of the right of the people and their organizations to effective and reasonable participation at all levels of social, political and economic decision-making.

INFORMATION.

Shall mean any records, documents, papers, reports, letters, contracts, minutes and transcripts of official meetings, maps, books, photographs, data, research materials, films, sound and video recording, magnetic or other tapes, electronic data, computer stored data, any other like or similar data or materials recorded, stored or archived in whatever format, whether offline or online, which are made, received, or kept in or under the control and custody of EARIST pursuant

to law, executive order, and rules and regulations or in connection with the performance or transaction of official business of the Institute.

OFFICE SERVICE STANDARDS.

The purpose of the office service standards is to set out the standard of service our clientele can expect to receive from the Department. The Institute aims to provide or clientele with professional, efficient and courteous service and to do our best to improve the standards of the service which we provide.

PENDING REQUEST OR PENDING APPEAL.

An FOI request or administrative appeal for which a government office has not yet taken final action in all respects. It captures anything that is open at a given time including requests that are well within the statutory response time.

SENSITIVE PERSONAL INFORMATION.

As defined in the Data Privacy Act of 2012, shall refer to personal information:

- a) About and individual race, ethnic origin, marital status, age, color, and religious philosophical or political affiliations;
 - b) About an individual health, education, genetic or sexual life of a person, or to any proceedings for any offense committed or alleged to have committed by such person, the disposal of such proceedings or the sentence of any court in such proceedings;
 - c) Issued by government agencies peculiar to an individual which includes, but not limited to, social security numbers, previous or current health records, licenses or its denials, suspension or revocation, and tax returns; and
 - d) Specifically established by an executive order or an act of Congress to be kept classified.

Section 3

PROTECTION OF PRIVACY

While providing for access of information, EARIST shall afford full protection to a person's right to privacy, as follows:

- EARIST shall ensure that personal information, particularly sensitive personal information, in its custody or under its control is disclosed only as permitted by existing laws;
- b) EARIST shall protect personal information in its custody or under its control by making reasonable security arrangements against unauthorized access, leaks or premature disclosure;
- c) The FRO, FDM, or any employee or official who has access, whether authorized or unauthorized, to personal information in the custody of EARIST, shall not disclose that information except as authorized by existing laws.
- d) The information being asked should only be relevant to the subject-matter of the request.
- e) The information being asked must not be used to expose the individual to vilification, harassment or any other wrongfully acts.

Section 4

STANDARD PROCEDURE

4.1 REQUEST FOR INFORMATION

All request of information shall:

- a) Be in writing and be accomplished using the prescribed form (annex E);
- b) Provide the full name and contact information of the requesting party including a valid government identification card with photograph and signature or authorization; and
- c) Reasonably describe the information requested, and the reason for, or purpose of, the request of information.

The request form shall be made available at the office of Information and Public Affairs Services and official website of EARIST, http://earist.edu.ph.

PUBLIC AFFAIRS

If the FRO determines that the request is not complete, the FRO shall immediate return it and inform the requesting party to submit the complete form.

4.2 MANNER OF MAKING REQUEST

A request for information shall be made by the requesting party by delivering it personally to the Information and Public Affairs Services, by sending it by mail, or sending it by electronic mail.

In case the request party unable to make a written request, because of illiteracy or due to being a person with disability, he or she may make an oral request.

The FRO shall fill-out the form in behalf of the requesting party. The requesting person should affix his/her signature on the request form; in case of inability to sign, the requesting person may use his/her thumb mark instead.

4.3 RECEIPT OF REQUEST

The request shall be stamped by the FRO, indicating the date and time of receipt and the name and position with corresponding signature. In the absence of the FRO, the employee next in rank to him/her may do this activity or any employees assigned by the Director of Information and Public Affairs Services. The FRO will affix the reference number to the request form and give a duplicate copy to the requesting person.

All request of information received thru email, shall be acted upon on the first working hour of the next working day. A confirmation email shall then be sent to the requesting party. For email requests to be considered received, they must be sent to the official email address; and an acknowledgement email must be sent to the requesting party within 1 working day.

4.4 PERIOD TO RESPOND

The Institution will respond to request within five (5) working days for simple request and ten (10) working days for complex request following the date of receipt.

The date of receipt of the request will be:

a) On the day the request is physically or electronically delivered to EARIST FRO or directly into the official portal of EARIST.

b) If EARIST has asked the requesting party for further details to identify and locate the request information, the reckoning date will be the period on which the necessary clarification is received.

If no clarifications is received from the requesting party after sixty (60) calendar days, the request shall be considered closed or terminated.

4.5 TRANSMITTAL OF REQUEST

After receipt of the request for information, the FRO shall evaluate the information being requested, and notify the FDM such request. The copy of the request shall be forwarded to the concerned FDM within the day from receipt of the written request. The FRO shall record the date, time and name of the FDM who received the request in a record book with the corresponding signature of acknowledgement of receipt of the request.

The FDM will evaluate the request if the documents requested are available or should be forwarded to other office.

If a request for information is received which requires to be complied with, of different offices, the FRO shall forward such request to the said office concerned and ensure that it is well coordinated and monitor the compliance. The FRO shall also clear with the respective FROs of such offices that they will only provide the specific information that relates to their offices.

Upon receipt of the request for information from the FRO, the FDM shall assess and clarify the request if necessary. The FDM shall make all necessary steps to locate and retrieve the information requested. The FDM shall ensure that the complete information requested be submitted to the FRO within 15 working days upon receipt of such request.

4.6 RESPONSE ON THE REQUEST

INFORMATION AND P

All requested documents will be signed by the FDM before the release.

A certified true copy of the document/s from the Records Office will be issued to the requesting person if the original copy is on file with the Records office, otherwise only certified photocopy will be issued.

If the information requested by the same party is substantially the same or identical with the previous request, the request shall be denied.

If the information being requested is publicly available in the EARIST website, http://earist.edu.ph, the FRO shall inform the requesting party and provide them the website link where the information is posted.

Upon the receipt of the requested information from the FDM, the FRO shall collate the information, notify the requesting party in writing, and direct the party to pay any applicable fees.

Section 5

REMEDIES IN CASE OF DENIAL OF REQUEST

A person whose request for access to information has been denied may appeal to the EARIST President.

- a) The appeal shall be in writing, and shall be filed within fifteen (15) working days from the notice of denial or from the lapse of the period to respond to the request.
- b) The appeal shall be acted upon by the EARIST President taking into consideration the recommendation of the Central Appeals and Review Committee within the fifteen (15) working days upon receipt of the appeal.

Upon exhaustion of administrative appeal remedies, the requesting party may file the appropriate judicial action in accordance with the existing law.

INFORMATION AND PUBLIC AFFAIRS SERVICES

Section 6

REQUEST TRACKING SYSTEM AND OFFICE STANDARD

6.1 REQUEST TRACKING SYSTEM

EARIST shall establish a system to trace the status of all request for information received by it, which may be paper-based, on-line or both.

Before submitting a FOI Request, try to check if the information you are looking for is publicly available. If the information you are looking for is publicly unavailable, the requesting party may send an FOI request through the following process:

- 1. Fill-out the FOI request form (Annex E) and submit it to the FRO and provide a copy of one valid government issued ID with picture and signature.
- 2. Describe in detail the document you wish to access.
- 3. The FRO will validate and record the request.
- 4. As necessary, the FRO may clarify the request on the same day it was filed, such as specifying the information requested, and providing other assistance needed by the requestor.
 - 5. The FOI request is forwarded to the FDM for proper assessment. The FDM shall check the status of information requested whether available or a repeat from the previous request.
- FO 6. The FOI request will be forwarded to the office concern to locate the requested information.
 - 7. Once all relevant information is retrieved, a final check will be conducted if any exemptions apply, and a recommendation will be made on the appropriate response to the request.
 - 8. The office shall issue the clearance to the response and prepare the information for release.
 - 9. The requestor will be notified on how the information can be received, and the corresponding fees, if there are any.

6.2 OFFICE SERVICE STANDARDS

EARIST shall provide a system that is responsive to the needs of the clientele.

The Office Service Standards shall set out the standard or service our client can expect to receive from the department.

Listed are the office service standards of different services of the Institute:

1. Information and Public Affairs Services

Frontline Service	Procedure	Documentary Requirements	Person Responsible	Forms to Fill-up	Fees	Processing Time
FOI Request	Screening of request of information	Valid Identification Card	• FOI Receiving	FOI Request Form	None	5 – 10 mins.
Information		444	Officer	(EARIST-FOI Form 01- 2017)		
	Initial Evaluation / Clarification or request	FOI Request Form	• FOI Receiving Officer	None	None	5 – 10 mins.
	Payment of Fees (if applicable)	Official Receipts of Fees	• Cash <mark>ier'</mark> s Office	None	Actual cost incurred	5 – 10 mins.
IN	Transmittal or request	 FOI Request Form (EARIST-FOI Form 01-2017) Photocopy of valid identification card 	Receiving Officer	Receiving Officer Form (EARIST-FOI Form 02- 2017)	None	10 – 20 mins
	Assessment of Decision Maker (For approval and Denial of request)	FOI Request Form (EARIST-FOI Form 01-2017)	• FOI Decision Maker	None	None	3 working days
	Preparation of documents	FOI Request Form (EARIST-FOI Form 01-2017)	• FOI Second Receiving Officer	None	None	5 days for simple request
						10 days for complex request
	Information requested	 FOI Request Form (EARIST-FOI Form 01-2017) FOI Receiving Officer Form (EARIST-FOI Form 02-2017) 	• FOI Releasing Officer	Certification of request completed	None	5 – 10 mins.

2. Administrative Services

Frontline	Procedure	Documentary	Person	Forms to	Fees	Processing
Service	riocedule	Requirements	Responsible	Fill-up	1663	Time
Amphitheater / ICT Computer Laboratory	Submit request for the conduct of the activity/project	Request letter stating purpose for the activity/project and the intended date	Dean/ Director For student activity — Director of Student Affairs	None	None	10 mins.
	Forward the request to the Vice-President concerned	Request letter as endorsed by Dean/Director/OSA Director for student activity	• Vice President	None	None	10 mins.
	Requisitioner forward the	Request letter as	 President 	None	None	
Eulo	endorsed request for approval of the President	endorsed by the Vice President Concerned	F SCIENCE	AND TECHN	OLOGY	
	Submit the approved request to the Administrative Services	Approved request	• Director	 Application for Use of Facilities 	None	10 mins.
	Submit the Application for Use of Facilities to determine fees to be paid	Signed ApplicationApproved Request	• FMS Director	• Application for Use of Facilities	Depend ent on the number of hours	15 mins.
INFO	DRMATION AN	D PUBLIC	AFFAIR	S SERV	to be used	
	Submit the Application for Use of Facilities	Signed ApplicationApproved Request	• Vice President	Application for Use of Facilities	None	15 mins. if documents complete
	Approval of the Application	Signed ApplicationApproved Request	President	Application for Use of Facilities	None	15 mins. if documents complete
Main Quadrangle	Submit request for the conduct of the activity/project	Request letter stating purpose for the activity/project and the intended date	Dean/ Director For student activity — Director of Student Affairs	None	None	10 mins.
	Forward the request to the Vice President concerned	Request letter as endorsed by Dean/Director/OSA Director for student activity	• Vice President	None	None	10 mins.

Frontline		Documentary	Person	Forms to		Processing
Service	Procedure	Requirements	Responsible	Fill-up	Fees	Time
	Requisitioner forward the endorsed request for approval of the President	 Request letter as endorsed by the Vice President concerned 	President	None	None	10 mins.
	Submit the approved request to the Administrate Services	Approved request	Director	 Application for Use of Facilities 	None	10 mins.
	Submit the Application for Use of Facilities to determine fees to be paid	Signed ApplicationApproved Request	• FMS Director	Application for Use of Facilities	Dependent on the number of hours to be used	15 mins.
	Submit the Application for Use of Facilities	Signed ApplicationApproved Request	• Vice President	Application for Use of Facilities	None	15 mins. if documents complete
	Approval of the Application	Signed ApplicationApproved Request	President	Application for Use of Facilities	None	15 mins. if documents complete
	Submit request for the conduct of the activity/project	Request letter stating purpose for the activity/project and the intended date	Dean/ Director For student activity Director of Student Affairs	None	None	10 mins.
	Forward the request to the Vice President concerned	Request letter as endorsed by Dean/Director/OSA Director for student activity	Vice President	None	None	10 mins.
	Requisitioner forward the endorsed request for approval of the President	Request letter as endorsed by the Vice President concerned	President	None	None	10 mins.
	Submit the approved request to the Administrate Services	Approved request	• Director	 Application for Use of Facilities 	None	10 mins.
	Submit the Application for Use of Facilities to determine fees to be paid	Signed ApplicationApproved Request	• FMS Director	Application for Use of Facilities	Dependent on the number of hours to be used	15 mins.
	Submit the Application for Use of Facilities to determine fees to be paid	Signed ApplicationApproved Request	• FMS Director	Application for Use of Facilities	Dependent on the number of hours to be used	15 mins.

Frontline Service	Procedure	Documentary Requirements	Person Responsible	Forms to Fill-up	Fees	Processing Time
	Submit the Application for Use of Facilities to determine fees to be paid	Signed ApplicationApproved Request	• FMS Director	Application for Use of Facilities	Dependent on the number of hours to be used	15 mins.
	Submit the Application for Use of Facilities	Signed ApplicationApproved Request	• Vice President	 Application for Use of Facilities 	None	15 mins. if documents complete
	Approval of the Application	Signed ApplicationApproved Request	President	 Application for Use of Facilities 	None	15 mins. if documents complete

3. Motor Pool and Transportation Service

Frontline Service	Procedure	Documentary Requirements	Person Responsible	Forms to Fill-up	Fees	Processing Time
User of Institute Vehicles	Submit request for the use of institute vehicle	 Request letter stating purpose, date time of travel, name of passengers 	VPAF/President	None	None	10 mins.
	Approval of the President	Approved request letter of the end - user	President	None	None	10 mins.
	Motor pool chief assign the vehicle and driver	Approved request letter of the end - user	Motor pool Chief	None	None	10 mins.
	Assigned driver prepares trip ticket for approval	Approved request trip ticket	Vehicle driver	Trip ticket	None	10 mins. 10 mins.
	Approval for the trip ticket	Trip ticket Approved Request	Director of Administrative	Trip ticket	None	10 mins.
	Use the vehicles	Trip ticket Approved Request	Director of Administrative	None	None	15 mins.

4. Human Resources Management Services

Frontline	Procedure	Documentary	Person	Forms to Fill-	Fees	Processing
Service		Requirements	Responsible	up		Time
Recruitment and Placement	Submission of Application Letter Resume Accept and review submitted does and conduct initial interview and advice to be called for examination/teaching demonstration	Documents / credentials that supports the entries in the resume	• Chief, HRMS	None	None	10 – mins.
	Examination and/or Teaching Demonstration Conduct Psychological Examination and/or Teaching Demonstration	NBI and/or Clearance from previous employment for outsiders	• HRMS Staff/s	None	None	4 hrs.
EU	Prepare matrix of candidates and advice to be called for Faculty/ Personnel Selection Board Committee final interview & evaluation	• Result of Examination and/or Teaching Demonstration and documents to supports the Personal Data Sheet & Criteria Set by the Faculty/Personnel Selection Board Committees	• HRMS CE / Staff/s	• Personal Data Sheet	None	1 week
IN	Selection Board Interview and Final Evaluation Tabulation of rating scores of the committee	Invitation letter from the HRMS Office	• Chief, HRMS	EPSB or EFSB compliance form	None	1 week
	Wait for the result of the Selection	Mailing Envelope for the results	• Chief, HRMS	Prepare Board Resolution and Comparative Assessment Form	None	1 week
	Assumption to duty	Birth Certificate (NSO), Neuro, Drug test, Medical Examinations, Panunumpa, Oath of Office, SALN	• HRMS Staff/s	Prepare appointment and documents for initial salary & DBM electronic updating	None	1 week

5. Medical and Dental Services

Frontline	Procedure	Documentary	Person	Forms to	Fees	Processing
Service		Requirements	Responsible	Fill-up		Time
Regular Consultations and Check - up	 Assess the patient For emergency cases, may give necessary first aid treatment & refer to hospital of choice For non-emergency cases, treat patient or refer to specialist of choice 	Laboratory and X – ray request will be given if necessary (CBS w/platelet count, Urinalysis, Fecalysis, Cholesterol, Triglyceride, HDL, LDL, BUA, SGOT, BU8N – CREA, FBS, Chest X – ray, Ultrasound etc.)	• Nurse • MD	Medical prescription & Certificate by MD or Referral to other institution	None	1 – 2 days or immediate
Medical Certificate Issuance to: OJT Students	 Received College Student Health form from College Coordinator Asses patient Signing of OJT Medical Form If not fit for OJT, request for other laboratory work ups and treat or refer to medical specialist 	Chest x-ray, CBC, Urinalysis Drug Testing (optional) GUEZ INSTITUTE OF S	Nurse MD CIENCE AN	Medical form from College Coordinator (Student Health NOL Record)	None	30 mins or 1 hr.
Return to work/Fit to work	 Assess the patient together w/ Medical Certificate given by the medical specialist and Laboratory Work – ups Signing/Issuance of fit to work form 	 Medical Certificate coming from specialist or attending physician Laboratory test results Medical Abstract 	• Nurse • MD	• Fit to work form (Medical Certificate)	None	30 mins or 1 hr.
Permit to teach	 Asses the patient Signing/Issuance of permit to teach form	Laboratory test results	NurseMD	• Permit to teach from HRD	None	30 mins or 1 hr.
Athletes	 Asses the patient If not fit to play, Treat patient or refer to specialist Signing/Issuance of fit to play form 	History and P.E. forms, Chest X – ray result	• Nurse • MD	Medical Health Form	None	30 mins or 1 hr.
Issuance of Medical Clearance for Excuse Slip	 Assess the patient Students that not seen by our clinic should provide excuse letter from the Parents or Guardian that should be authenticated by medical staff Issuance of Excuse Slip to those students that were seen by Medical Staff 	 Letter from the guardian indicating reasons for absent with valid I.D Logged name in the student log book 	Medical Staff	Medical Clearance	None	30 mins.

Frontline Service	Procedure	Documentary Requirements	Person Responsible	Forms to Fill-up	Fees	Processing Time
Tooth Extraction	Oral Exam Pre arrange schedule: for tooth extraction with pre medication if necessary' Tooth extraction is done with post – operative instructions and complete medication If tooth indicated for extraction Promote the Oral Health Care and Other technical compliance for the school health program	COR for Students	• Dentist	Consent for tooth extraction: Guardian/P arent consent for students below 18 yrs. Old RX Prescription	None	Surgical Procedure 30 mins – 1 hr. tooth extraction

EULOGIO "AMANG" RODRIGUEZ INSTITUTE OF SCIENCE AND TECHNOLOGY 6. Procurement Services

Frontline	Procedure	Documentary	Person	Forms to	Fees	Processing Time
Request of Purchase	Prepares purchase request (PR)	• Annual Procurement Plan	• End-user	• Purchase request	None	5 mins
I I	Review / Recommendation of PR	Annual Procurement Plan	• VPAF • PS	None	None	5 – 10 mins
	Approves PR	Annual Procurement Plan	President	None	None	1 calendar day
	Funding allocation/ certification	Annual Procurement Plan	• FMS	None	None	1 calendar day
	Procurement/ Bidding process	None	• BAC / PS	None	None	7 calendar days or 23 calendar days
	Approval of Award	Bids and Awards Committee (BAC) Resolution	• OP	None	None	2 calendar days
	Preparation of PO/ Contract, NTP	Notice of Award (NOA)	• PS	None	None	3 calendar days
	Delivery	Delivery Receipt (DR)	• PMS	None	None	7 calendar days

7. Property Management Services

Frontline	Procedure	Documentary	Person	Forms to	Fees	Processing
Service		Requirements	Responsible	Fill-up		Time
Receiving of Deliveries (Supplies, Materials and Equipment)	 Retrieves from file the Procurement Order (P.O.) Checks delivered goods with the Sales Invoice (SI)/Delivery Receipt (DR) Checks conformity of delivered good per Sales Invoice (SI) with the specification per Purchase Order (P.O.)/Job Order (JO) Agency Procurement Request (APR)/Purchase Request (PR) Prepares Inspection and Acceptance Report (IAR) based on the Sales Invoice (SI) and 	PO/JO/APR/PR and DR./SI	• (PMS) Supplier Officer	• IAR	None	30 mins – 2 hrs.
Eu	PO/JO/APR/PR • Forwards IAR with PO/SI/DR/JO/APR/PR to Division Chief for final review and signature • Forward the good to warehouseman after inspection	JEZ INSTITUTE O	F SCIENCE	AND TECHN	OLOGY	,
Storage	Receives the signed IAR and attached documents from Division Chief	IAR, PO/JO/APR/PR and DR./SI	 PMS Supply Officer/War ehouseman 	Bin Cards and Stock Cards	None	None
In	Forwards IAR, SI/DR and PO/JO/APR/PR to the Property Inspection Committee	IAR, PO/JO/APR/PR and DR./SI	• MICAS, PMS, NAPA & End-user	Bin Cards and Stock Cards	None /ICES	None
	Receives the inspected IAR form the Property Inspection Committee	IAR, PO/JO/APR/PR and DR./SI	PMS Supply Officer/War ehouseman	• Bin Cards and Stock Cards	None	None
	Distributes the IAR and attached documents as follows: 1 – Original – Accounting Office for DV preparation. 2 – Warehouseman – for posting in the Bin Cards. 3 – Stock Clerk – for posting in the Stock Cards. 4 – Supply Officer – for reference/file.	IAR, PO/JO/APR/PR and DR./SI	PMS Supply Officer/War ehouseman	Bin Cards and Stock Cards	None	None
Issuance/ Distribution	 Prepares Requisition and Issue Slip (RIS) in three copies. Fills up all the necessary information of the RIS except for the issuance portion. Forwards the RIS to Authorized Official for Approval. 	Requisition and Issue Slip (RIS)	• End - user	• (RIS)	None	None

Frontline	Procedure	Documentary	Person	Forms to	Fees	Processing
Service		Requirements	Responsible	Fill-up		Time
	Review and verifies RIS as to completeness of information. Fills up the RIS No/Date, and quantity. Remarks and initials "Approved by" portion of the RIS and records RIS in the logbook	Requisition and Issue Slip (RIS)	(PMS) Supply Officer/War ehouseman	• (RIS)	None	30 mins – 2 hrs.
	Sign the "Approved by" portion of RIS and returns to the Supply Officer for Issuance of the stock	Requisition and Issue Slip (RIS)	• (PMS) Head	• (RIS)	None	30 mins – 2 hrs.
	Receives supply/ies requested and sign in the "received by" portion of the RIS	Requisition and Issue Slip (RIS)	• End - user	• (RIS)	None	30 mins – 2 hrs.
Inquiry for the availability of supplies	Prepares the Supplies Availability Inquiry (SAI) in two copies. Accomplish the form for item description, unit and quantity	SAI Supplies Availability Inquiry	• End – user	• SAI	None	10 – 30 mins.
	Fills up the "Inquired by" portion of SAI and forwards the same to Accounting Unit for Processing	SAI Supplies Availability Inquiry	• FMS	• SAI	None	10 – 30 mins.
Processing of Supplies Availability Inquiry	Receives SAI from Requesting Personnel. Review and verifies the completeness of information	SAl Supplies Availability Inquiry	• FMS	• SAI	None	10 – 30 mins.
(SAI)	Retrieves from file the SLC and determine availability/status of stocks	SAI Supplies Availability Inquiry	• FMS	• SAI	None	10 – 30 mins.
	Fills up the number, stock number, status of stock and "Status provided by" portion of the SAI. Return the original to the Requesting Personnel and Files Copy 2 of the SAI	SAI Supplies Availability Inquiry	• FMS	• SAI	None	10 – 30 mins.
	Receives the original of the SAI from the Accounting Staff. If stock is not available, prepares Purchase Request (PR) for the item requested and forwards the same to Property and Supply Unit for Issuance Certificate of Not Available in Stock (NIS)	Purchase Request (PR) and Certification of Not In Stock (NIS)	• End - user	• PR & NIS Certification	None	10 – 30 mins.

Frontline Service	Procedure	Documentary Requirements	Person Responsible	Forms to Fill-up	Fees	Processing Time
	If stock is available, prepares Requisition and Issue Slip (RIS) in three copies and attached original copy of the SAI. Fills up all the necessary information of the RIS except for the issuance portion. Forwards the RIS to Authorized Official for Approval	RIS and SAI	• End - user	• RIS	None	10 – 30 mins.
Issuance of Requested Items	 Review and verifies RIS as to completeness of information. Fills up the RIS No./Date and quantity. Remarks and Initials "Approved By" portion the RIS and records RIS in the logbook 	Requisition and Issue Slip (RIS)	• (PMS) Supply Officer	• RIS	None	10 – 30 mins.
	 Sign the "Approved by" portion of RIS and returns to the Supply Officer for Issuance of the stock 	Requisition and Issue Slip (RIS)	• (PMS) Supply Officer	• RIS	None	10 – 30 mins.
	Fills up and signs "Issuance" portion of the RIS and Issues inventory items requested to the requesting personnel	Requisition and Issue Slip (RIS)	• (PMS) Supply Officer	• RIS	None	10 – 30 mins.
	Receives supply requested and sign in the "received by" portion of the RIS	Requisition and Issue Slip (RIS)	• End - user	• RIS	None	10 – 30 mins.

INFORMATION AND PUBLIC AFFAIRS SERVICES

8. Records Services

Frontline Service	Procedure	Documentary Requirements	Person Responsible	Forms to Fill-up	Fees	Processing Time
Mails / Parcels Services	 Received from the courier Entry to the Logbook for Correspondence Sorting of Mails / Parcels Dissemination / Distribution to Offices / Colleges 	• None	 Chief Record Record Officer and Assistants 	None	None	Distributed at the same day it is received form the courier
Dissemination of the Institute Issuances (Memo, S.O., Staff Development., Notice of Meetings)	 Received from the Issuing / Originating Office Recording at the Logbook of Issuances Dissemination / Distribution to Offices / Colleges 	• None	 Chief Record Record Officer and Assistants 	None	None	1-4 hrs. after release from the originating office

Frontline	21	Documentary	Person	Forms to		Processing
Service	Procedure	Requirements	Responsible	Fill-up	Fees	Time
Authentication of Documents	 Submit Original / Photocopy for Validation and for file Verification as to the authenticity of documents. Stamping of Certificate of verification on document per page Signing on the Certificate of authenticity Recording on the chargeout Authentication Logbook 	 Submit the original or Photocopy of the documents to be subjected for authentication Submit 1 copy for each document to be certify for the RMS file 	Chief Record	None	None	1 -2 mins. per page
Tracking and Retrieval of Documents on	Fill up RMS Form1 (Documents Requisition Slip)	Submit letter of intent specifying the purpose of the urequest STITUTE	Chief RecordRecordOfficer andAssistants	RMS Form1	None	1-2 hours
RMS File	Submit RMS Form 1 to secure approval from the Higher School official / authority	• RMS Form1	Institute President, Vice President, Director, Administrati ve Service	• RMS Form1	None	1 day
INF	Submit accomplished RMS Form 1 to the Record Management Tracking and Retrieval of Requested Documents	RMS Form1 with signature of the approving school official	 Chief Record Chief Record Record Officer and Assistants 	• RMS Form1 S SERV None	None (ICES None	1 – 5 mins. Current File = 1 – 4 hrs. Archive File = 1 day – 1
	Recording at the charge-out Logbook	• None	Chief Record Record Officer and Assistants	Out-going Logbook	None	week 1 min.

9. Cash and Disbursement Services

Frontline	Procedure	Documentary	Person	Forms to	Fees	Processing
Service		Requirements	Responsible	Fill-up		Time
Cashiering – Collections Payment procedure for tuition and miscellaneous , canteen rental and other facilities bidders bond	 Presentation of advisement slip, billing statement Received cash check payment or managers check Issuance of official receipt to clients or students 	 Statement of account Original copy to client duplicate to COA triplicate to Cashier's copy 	Collecting Officers	None	None	5 mins.
Payment Affidavit of loss Transcript of record SAD forms Permit to cross enroll	Issuance of official receipt to clients or students		• Student	None	None	5 – 10 mins
Disbursement of honorarium, salaries, wages, benefits, stipend, allowance	Disbursement	Student ID Employee School ID	Collecting Officer	None	None	5 – 10 mins
Graduation Fee	 Tallies and prepare cash count reconciliation of daily collection Remit and submit the tallied collection to the Chief Cashier Review and consolidate all collections per collecting officer 	• None	Collecting Officer Chief Cashier	Graduation form	None	1 – 2 hrs
Preparation of Deposit	Preparation of deposit slip for different funds	Cash deposit slip	• Chief Cashier	None	None	30 mins
Cashiering-Disbursing • Procedure for disbursing	Received incoming disbursement vouchers, Checked all signatures of the authorized officials	Disbursement Vouchers and other supporting documents with complete signatures concerned	Chief Cashier	None	None	30 mins
Cash/ Checks to students, employees and clients	Classification of funds for 101, 151, 164 of LDDAP Preparation of Checks and ACIC	 Disbursement Vouchers Checks Disbursement vouchers and supporting documents 	Chief Cashier Office of the President	None None	None None	30 mins

Frontline Service	Procedure	Documentary Requirements	Person Responsible	Forms to Fill-up	Fees	Processing Time
	Submit the ACIC to Land Bank	Advice of Checks Issued and Cancelled	Chief Cashier	None	None	30 mins – 1 hr
LDDAP Preparation	Issuance of Check to client	Check claimed signatures of the claimant	Chief Cashier	None	None	5 – 10 mins
	Submit the LDDAP/ACIC to Landbank	LDDAP/ACIC	• Chief Cashier	None	None	30 mins
	Submit the LDDAP/ACIC to Landbank	LDDAP/ACIC	• Chief Cashier	None	None	30 mins
Preparation of Report of Check Issued and Cancelled	Disbursement Voucher	Disbursement Vouchers with supporting documents	Collecting and Disbursing Officer	None	None	30 mins
E	jlogio "A mang" R odri	Summary of Check Issued	F SCIENCE	and Techn	OLOGY	
Preparing cash Disbursement	Payrolls	Summary Cash Issued	• Chief Cashier	None	None	30 mins

10.Financial Management Services

Frontline Service	Procedure	Documentary Requirements	Person Responsible	Forms to Fill-up	Fees	Processing Time
Regular Payroll	Preparation of Abstract	DTRs/Form 48	• HRD	None	None	5 – 10 mins.
	Preparation of Payroll	Abstract of Absences and other deductions	Chief Payroll	None	None	1 day
	Preparation of Disbursement Voucher, JEV and Obligation Request (Fund 101)	Payroll	Chief Payroll	None	None	30 mins – 1 hr.
	Recording to RAO	PayrollJEVObligation RequestDisbursement Voucher	FMS Staff, Budget service	None	None	30 mins – 1 hr.
	Signing of Disbursement Voucher, JEV and Obligation Request (Fund 101)	 Payroll JEV Obligation Request Disbursement Voucher 	 Chief Payroll Chief Budget services Chief Accounting FMS Director Chief of HRD Administrative Services Director MICAS Director The President 	None	None	1 day

Frontline	Procedure	Documentary	Person	Forms to	Fees	Processing
Service	Troccaure	Requirements	Responsible	Fill-up	1003	Time
	For LDDAP Preparation/Database	PayrollJEVObligation RequestDisbursement Voucher	LDDAP, SLIIE: • Chief Payroll • Chief Accounting.	None	None	30 mins – 1 hr. 1 day
	Signing of LDDAP	 Payroll JEV Obligation Request Disbursement Voucher LDDAP, SLIIE 	FMS Director VPAF The President	None	None	1 day
	Submission of LDDAP, SLIIE and Database to LBP	PayrollJEVObligation RequestDisbursement Voucher	Cashier Services	None	None	1 day
City Payroll	 Preparation of Abstract 	LDDAP, SLIIE	• HRD		None	
E	JLOGIO "AMANG" R	DTRs/Form 48 STITUTE	OF SCIENCE AN	D LECHN	OLOGY	
	Preparation of Payroll	Abstract of absences and other deductions	FMS Staff, City Payroll	None	None	1 day
	 Preparation of Disbursement Voucher, JEV and Obligation Request & Status and Memorandum 	Payroll	• FMS Staff, City Payroll	None	None	30 mins – 1 hr.
	Recording to RAO	Payroll JEV	• Chief Budget Services	None	None	30 mins – 1 hr.
IN	FORMATION	Obligation RequestDisbursement VoucherMemorandum	AFFAIRS	SERV	ICES	
	Signing of Disbursement Voucher, JEV and Obligation Request & Status and Memorandum	 Payroll JEV Obligation Request Disbursement Voucher Memorandum Remittance List 	FMS Staff, City PayrollChief Budget Services	None	None	1 day
Honorarium Payroll	• Receipt of F-48 (DTR)	• F-48 (Daily Time Record)	 Graduate School Different Colleges EARIST Cavite Campus 	None	None	1 – 5 mins.
	Checking of F-48 Against Designation and Budget Program	F-48 (Daily Time Record)Approved Budget ProgramDesignation	• FMS Staff, Payroll	None	None	1 week
	Encoding/Tax Computation	F-48 (Daily Time Record)Payroll	FMS Staff, PayrollFMS Staff, accounting Services	None	None	1 hr & 30 mins.

Frontline	Procedure	Documentary	Person	Forms to	Fees	Processing
Service		Requirements	Responsible	Fill-up		Time
	Payroll Preparation	• F-48 (Daily Time Record)	FMS Staff		None	30 mins –
	D (CDUD	5 "	5) 4C C: "			1 hr.
	 Preparation of BUR, Disbursement Voucher 	Payroll F 48 (Daily Time Becord)	FMS Staff	None	None	1 day
	and JEV	• F-48 (Daily Time Record)				
	Signing of BUR,	Payroll	FMS Director	None	None	
	Disbursement Voucher,	• F-48 (Daily Time Record)	Chief of HRD	TVOTIC	TVOTIC	
	JEV and Payroll	• JEV	Administrative			
	ĺ	Disbursement Voucher	Services Director			1 day
		Budget Utilization Request	• The President			j
	Check Preparation	Payroll	Chief, Cashier	None	None	1 day
		• F-48 (Daily Time Record)				
		• JEV				
		Disbursement Voucher				
	Description (*)	Budget Utilization Request	E . 1 404 EN40	NI-	O. Niese	20
Payment to	 Preparation of Disbursement Voucher 	 Approved Request Letter Annual Procurement Plan 	• Fund 101; FMS Staff	D None HN	○ L None	30 mins – 1 hr.
Suppliers	and JEV	(APP)	• Fund 164; FMS			1 111.
and	and JEV	Program Procurement	Staff			
Contractors		Management Plan (PPMP)				
		Purchase Order or Contact				
		 Documents presented 				
		during the Bidding Process				
		 Documents from Property 				
		Office like IAR, ARE, ICS				
IN	FORMATION	etc. As applicable, OBP/BUR	AFFAIRS	SERV	ICES	
	Signing of	Approved Request Letter	JEV Fund 101	None	None	5 mins.
	Disbursement Voucher	Annual Procurement Plan (A DD)	• FMS Staff,			
	and JEV	(APP) • Program Procurement	Budget servicesChief			
		Management Plan (PPMP)	Accounting			
		Purchase Order or Contact	services			
		Documents presented	56.1.665			
		during the Bidding Process	Fund 164			
		Documents from Property	• FMS Staff,			
		Office like IAR, ARE, ICS	Accounting			
		etc. As applicable,	service			
		OBP/BUR	Chief			
			Accounting			
			services			
			Fund 151			
			• FMS Staff,			
			Accounting			
			service			
			•			

Frontline	Duocodura	Documentary	Person	Forms to	Гоог	Processing
Service	Procedure	Requirements	Responsible	Fill-up	Fees	Time
Scivic	• For Check Preparation or LDDAP, SLIIE, Database Preparation	For Check Preparation Approved Request Letter Annual Procurement Plan (APP) Program Procurement Management Plan (PPMP) Purchase Order or Contact Documents presented during the Bidding Process Documents from Property Office like IAR, ARE, ICS Disbursement Voucher	Chief Accounting services DV FMS Director Director, MICAS President Cashier's office	None	None	5 -10 mins.
		 Obligation Request or Budget Utilization Request JEV For LDDAP Preparation Approved Request Letter Annual Procurement Plan (APP) Program Procurement Management Plan (PPMP) Purchase Order or Contact Documents presented during the Bidding Process Documents from Property Office like IAR, ARE, ICS Disbursement Voucher Obligation Request or Budget Utilization Request JEV 	• Chief, Accounting service	None	None	10 mins.

Frontline	Procedure	Documentary	Person	Forms to	Гоос	Processing
Service	Procedure	Requirements	Responsible	Fill-up	Fees	Time
Training & Seminars	Receipt of request letter to attend seminar or training/workshop and to check whether or not attendee has	For Check Preparation Approved Request Letter Annual Procurement Plan (APP) Program Procurement Management Plan (PPMP) Purchase Order or Contact Documents presented during the Bidding Process Documents from Property Office like IAR, ARE, ICS Disbursement Voucher Obligation Request or Budget Utilization Request JEV For LDDAP - SLIIE Approved Request Letter Annual Procurement Plan (APP) Program Procurement Management Plan (PPMP) Purchase Order or Contact Documents presented during the Bidding Process Documents from Property Office like IAR, ARE, ICS Disbursement Voucher Obligation Request or Budget Utilization Request JEV SLLIIE Approved Request Letter to attend the seminar training workshop Invitation of Organization	President FMS Director VPAF President FMS Staff, Accounting services Chief,	None	None	10 mins. 10 mins.
_	to attend seminar or training/workshop and to	SLLIIE Approved Request Letter to attend the seminar training workshop	Accounting services	None	None	15 mins.

Frontline	Procedure	Documentary	Person	Forms to	Foos	Processing
Service	Procedure	Requirements	Responsible	Fill-up	Fees	Time
	Funding of Request	Approved and Funded Request Letter to attend the seminar training workshop Invitation of Organization conducting the seminar, training or workshop Endorsement form CHED Endorsement of Dean or Director with the recommending approval of VPAA, VPREIS or VPAF Itinerary of Travel	FMS Director	None	None	5 – 10 mins.
	Issuance of Special Order or Staff Development	Approved and Funded Request Letter to attend the seminar training workshop Invitation of Organization conducting the seminar, training or workshop Endorsement form CHED Endorsement of Dean or Director with the recommending approval of VPAA, VPREIS or VPAF Itinerary of Travel	Office of the President	None	None	30 mins – 1 hr.
	• Signing of Disbursement Voucher, JEV and Obligation request (Fund 101) / Budget Utilization Request (Fund 164 & 151)	 Approved and Funded Request Letter to attend the seminar training workshop Invitation of Organization conducting the seminar, 	JEV Fund 101 • FMS Staff, Budget services • Chief, Accounting services Fund 164	None	None	5 mins.
	(Fulla 104 & 131)	 training or workshop Endorsement form CHED Endorsement of Dean or Director with the recommending approval 	FMS Staff, Accounting servicesChief, Accounting services			
		of VPAA, VPREIS or VPAF • Itinerary of Travel	Fund 151 FMS Staff, Accounting services Chief, Accounting services ObR (F101) & BUR (F151) End-user Chief, Budget Services	None	None	5 mins.

Frontline	Dun and dama	Resourcestant Resources and	Person	Forms to	F	Processing
Service	Procedure	Documentary Requirements	Responsible	Fill-up	Fees	Time
			• End-user • FMS Director	None	None	10 mins.
	For Check Preparation or LDDAP, SLIIE and Database Preparation	 For Check Preparation Approved Funded Request Letter to attend the seminar, training or workshop Invitation of Organization conducting the seminar, training or workshop Endorsement form CHED Endorsement of Dean or Director with the recommending approval of VPAA, VPREIS or VPAF Itinerary of Travel Disbursement Voucher Obligation Request or Budget Utilization Request JEV 	• FMS Director Director MICAS President	None	None	10 mins.
	Signing of check or LDDAP, SLIIE and Database	 For Check Approved Funded Request Letter to attend the seminar, training or workshop Invitation of Organization conducting the seminar, training or workshop Endorsement form CHED Endorsement of Dean or Director with the recommending approval of VPAA, VPREIS or VPAF Itinerary of Travel Disbursement Voucher Obligation Request or Budget Utilization Request JEV 	VPAF President	None	None	10 mins.
		For LDDAP – SLIIE Approved Funded Request Letter to attend the seminar, training or workshop Invitation of Organization conducting the seminar, training or workshop Endorsement form CHED Endorsement of Dean or Director with the recommending approval of VPAA, VPREIS or VPAF Itinerary of Travel Disbursement Voucher Obligation Request or Budget Utilization Request JEV	• FMS Director • VPAF • President	None	None	10 mins.

Frontline	B	Documentary	Person	Forms to		Processing
Service	Procedure	Requirements	Responsible	Fill-up	Fees	Time
Payment of ESGP – PA Scholar	Receipts and evaluation of documents of Scholars from OSA	 Certificate of Registration Student's Statement of Account Copy of Grades Approved List of Qualified Student Grantees Approved Endorsement Letter of OSA 	FMS Staff	None	None	Half day
	Payroll Preparation	 Certificate of Registration Student's Statement of Account Copy of Grades Approved List of Qualified Student Grantees Approved Endorsement Letter of OSA 	FMS Staff	Payroll	None	30 mins.
	Preparation of Disbursement Voucher, JEV and Obligation Request	 Certificate of Registration Student's Statement of Account Copy of Grades Approved List of Qualified Student Grantees Approved Endorsement Letter of OSA 	FMS Staff, Budget services	JEV DV ObR	None	30 mins – 1 hr.
	Signing of DV, JEV and ObR	 Certificate of Registration Student's Statement of Account Copy of Grades Approved List of Qualified Student Grantees 	JEV Fund 151 FMS Staff, Budget services Chief, Accounting services	None	None	5 mins.
		Approved Endorsement Letter of OSA	ObR OSA Director Chief, Budget services	None	None	10 - 20 mins
			DV• FMS Director• MICAS Director• President	None	None	10-20 mins

Frontline	Bus as done	Documentary	Person	Forms to	F	Processing
Service	Procedure	Requirements	Responsible	Fill-up	Fees	Time
	For Check Preparation	 Certificate of Registration Student's Statement of Account Copy of Grades Approved List of Qualified Student Grantees Approved Endorsement Letter of OSA Disbursement Voucher Obligation Request JEV 	Cashier's Office	Check	None	10 mins.
	Signing of Check	 Certificate of Registration Student's Statement of Account Copy of Grades Approved List of Qualified Student Grantees Approved Endorsement Letter of OSA Disbursement Voucher Obligation Request JEV 	FMS Staff	None	None	10 mins.
Payment of Refund of Tuition Fee (SSS, Tzu Chi, Ricafranca, PVAO, SYDP- QC etc)	Receipts and evaluation of documents of Scholars from OSA	 Request Letter of refund Photocopy of Certificate of Registration Photocopy of Official Receipt of Tuition fee Photocopy of Certificate of Scholarship from City Hall or Scholarship Provider Student's Statement Account Photocopy of Endorsement and List of Scholars from City Hall or Scholarship Provider Photocopy of Endorsement and List of Scholars from City Hall or Scholarship Provider Photocopy of Check Payment (if available) Approved Endorsement Letter OSA 	• FMS Staff	None	None	30 mins – 1 hr.

Frontline		Documentary	Person	Forms to	_	Processing
Service	Procedure	Requirements	Responsible	Fill-up	Fees	Time
	Payroll Preparation	 Request Letter of refund Photocopy of Certificate of Registration Photocopy of Official Receipt of Tuition fee Photocopy of Certificate of Scholarship from City Hall or Scholarship Provider Student's Statement Account Photocopy of Endorsement and List of Scholars from City Hall or Scholarship Provider Photocopy of Check 	• FMS Staff	Payroll	None	30 mins.
E	ilogio "Amang" R	Payment (if available) • Approved Endorsement Letter OSA	OF SCIENCE AN	ID TECHN		
IN	Preparation of Disbursement Voucher, JEV and Budget Utilization Request FORMATION	 Request Letter of refund Photocopy of Certificate of Registration Photocopy of Official Receipt of Tuition fee Photocopy of Certificate of Scholarship from City Hall or Scholarship Provider Student's Statement Account Photocopy of Endorsement and List of Scholars from City Hall or Scholarship Provider Photocopy of Check Payment (if available) Approved Endorsement Letter OSA 	• FMS Staff, Accounting service	SERV	None	30 mins – 1 hr.
	Signing of Disbursement Voucher, JEV and Budget Utilization	 Request Letter of refund Photocopy of Certificate of Registration Photocopy of Official Receipt of Tuition fee Photocopy of Certificate of Scholarship from City Hall or Scholarship 	JEV • FMS Staff, Accounting services • Chief, Accounting services BUR	None	None	5 mins.
		Provider	OSA DirectorChief, Budget services			mins

Frontline	B	Documentary	Person	Forms to		Processing
Service	Procedure	Requirements	Responsible	Fill-up	Fees	Time
		·	DVFMS DirectorMICAS DirectorPresident	None	None	10-20 mins
	For Check Preparation	 Request Letter of refund Photocopy of Certificate of Registration Photocopy of Official Receipt of Tuition fee Photocopy of Certificate of Scholarship from City Hall or Scholarship Provider Student's Statement Account Photocopy of Endorsement and List of 	Cashier's Office	None	None	10 mins.
E	jlogio "Amang" F	Scholars from City Hall or Scholarship Provider TUTE • Photocopy of Check	of S CIENCE AN	ID TECHN	OLOGY	
	NF	Payment (if available) • Approved Endorsement Letter OSA • Disbursement Voucher • Budget Utilization Request • JEV			S	
IN	Signing of Check FORMATION	 Request Letter of refund Photocopy of Certificate of Registration Photocopy of Official Receipt of Tuition fee Photocopy of Certificate of Scholarship from City Hall or Scholarship ProviderStudent's Statement Account Photocopy of Endorsement and List of Scholars from City Hall or Scholarship Provider Photocopy of Check Payment (if available) 	• President AFFAIRS	SERV	None	10 mins.
		 Approved Endorsement Letter OSA Disbursement Voucher Budget Utilization Request JEV 				

11. Student Admission, Registration and Records Management Services

Frontline	D	Documentary	Person	Forms to Fill-	F	Processing
Service	Procedure	Requirements	Responsible	up	Fees	Time
Pre- Enrollment	Screening of Credentials	New Students: Original Copy of the	Registrar's Office	None	None	5 – 10 mins.
Procedures for		Following:				
New students		• Form 138 (High School				
(Entrance		Report card)				
Exams (ECAT))		 Certificate of Good Moral Character 				
, , ,		Certificate of Live Birth				
		(Xerox copy)				
		Transferee:	Dean's Office	None	None	5 – 10
		Transfer Credentials /	2 04.13 01.100			mins.
		Honorable Dismissal				
		 Copy of Grades 				
		 Certificate of Good 				
E.,	6016 "A111110" De	Moral Character				
EU	Payment of Entrance	None EZ INSTITUTE	Cashier's Office	AND None HNC	500.00	5 – 10
_	Fee	Official Description (ECAT	Description de	FCAT	NI	mins.
	Issuance of ECAT Form	Official Receipts of ECAT	Registrar's Office	ECAT Application	None	20 mins
			Office	Application Form		
	Check/ Process	• ECAT Forms	Registrar's	Application	None	30 mins
	Accomplished ECAT;	All documents	Office	form		
	Issuance of Exam	enumerated in step 1		Capture		
	Permit			picture of		
				applicant		
INI	FORMATION	AND PUBLIC	AFFAIR	• Examination Permit	CES	
	Examination Day	Examination PermitOfficial Receipt of ECAT	• OSA – Testing Services	None	None	2 hrs
	Personal Interview of	 Application for ECAT 	 Dean's Office 	None	None	10 – 20
	Student Applicant	Admission Form Admission Form				mins
	Releasing of Results	 Form 138 (High School Card) 				
	Physical Examination	Result of Medical	Medical and	None	150.00	30 mins
	for those who qualifies	Examination	Dental Services	None	130.00	30 111113
	for admission	2/0/////	2011(4) 20111603			
Registration	Evaluation and	Advisement slip with	Enrolling	Advisement	None	30 mins
(Seasonal)	Issuance of Advisement	approved class	officers by	slip		
	Slip	schedule	College	 Registration 		
		• Encoding of subject for		Form		
		enrolment				
	Payment of Fees	Advisement slip with	Cashier's Office	Official Receipt	None	30 mins –
	ayment of rees	assessment form for	- Casiller's Office	Official Receipt	NONE	1 hr
		payment of tuition &				
		miscellaneous fees				

Frontline		Documentary	Person	Forms to		Processing
Service	Procedure	Requirements	Responsible	Fill-up	Fees	Time
	(Optional) Financial Management Services Re-assessment of fees Scholar	Only applicable to scholars & students with previous acct. balance For re-assessment of fees	• Financial Management Services	Scholarship formPromissory note	None	30 mins – 1 hr
	 Validation and Recording of Enrolment Issuance if Certificate of Registration (COR) 	 Official Receipt of Tuition & Miscellaneous Fees Other required documents (Original copy) ID for validation (for old students) 	Registrar's Office	None	None	10 – 15 mins
EUL	ogio "Amang" Ro	DRIGUEZ INSTITUTE	OF SCIENCE A	ND TECHNO	LOGY	
Evaluation of Grades / Earned units	Apply for Evaluation of Grades	Certificate of Registration	Registrar's Office, Records- in-charge	Application for evaluationCurriculum checklist	None	10 – 30 mins
INIT	Verifies lacking grades/ deficiencies	 Class cards Curriculum checklist Credentials & other SARMS Forms Faculty grade sheets 	 Registrar's office, records- in-charge Enrolment Dean's Office 	Application for evaluation Curriculum checklist	None	1 – 2 days
Transcript of Records	Accomplish TOR Application FormPay corresponding Fees	 Clearances as to submitted credentials Official Receipt 	Registrar's officeDean's OfficeCashier's Office	Transcript of RecordsOfficial Receipt	100.00	10 days – 1 month
Certification of Grades/Units Earned	Accomplish request for certificationPay corresponding fees	Clearances as to submitted credentialsOfficial Receipt	Registrar's officeDean's OfficeCashier's Office	Certification of Grades Official Receipt	20.00	1 - 10 days
Certification of Good Moral Character	 Accomplish request for certification Pay corresponding fees 	Official Receipt	Registrar's officeDean's OfficeCashier's OfficeGuidance Services	Good Moral character FormOfficial Receipt	20.00	30 mins – 2 hrs
Honorable Dismissal & Copy of Grades	Accomplish request formPay corresponding fees	 Accounting & Deans Clearance Parent/Guardian Consent Identification Card 	Registrar's officeDean's OfficeCashier's Office	 Honorable Dismissal Form Copy of Grades Good Moral 	40.00	10 days

Frontline Service	Procedure	Documentary Requirements	Person Responsible	Forms to Fill-up	Fees	Processing Time
Completion Form	 Present incomplete class card Pay corresponding fees 	Completion allowed within 1 year period	Registrar's officeDean's OfficeCashier's OfficeConcernedFaculty Member	• Completion Form	20.00	5 – 30 mins
Change/ Additional Subject	Accomplish request formPay corresponding fees	Advisement slip approved by respective college deans	Registrar's officeDean's OfficeCashier's Office	• Change/ additional subject Form	20.00	5 – 30 mins
Permit to Cross Enroll	Accomplish request formPay corresponding fees	Recommendation from respective college deanOfficial receipt	Registrar's officeDean's OfficeCashier's Office	Permit to Cross enroll	20.00	30 mins – 1 hr
Identification Card	 Accomplish request form Pay corresponding fees 	 For New Student / Renewal of ID 1. Registrar form 2. Official receipt Replacement / Lost IDD 1. Clearance & affidavit of loss 2. Registrar form 3. Official Receipt 	Registrar's officeCashier's Office	• Student Identification Card	100.00 LOGY	30 mins – 1 hr
Authentication of Records NF	Submission of document for authentication	Original and photocopy of Diploma, Transcript, Certification	Registrar's officeCashier's Office	SERVI	40.00 CES	10 – 30 mins
Verification of Scholastic Records/ School/Attenda nce/ Graduation	Accomplish request form	Submit request for verification Authorization letter from the student	Registrar's office Requesting Agency	None	None	30 mins – 1 hr
Issuance of Diploma & Certificate	Accomplish request form	List of graduatesPromotional reportIdentification Card	Registrar's office	• Diploma / Certificates	150.00	30 mins – 1 hr

12. Colleges

Frontline Service	Procedure	Documentary	Person	Forms to	Fees	Processing
Trontinie Service	Frocedure	Requirements	Responsible	Fill-up	1663	Time
Admission of Freshman and Transferees	 Screening of applicants Fill up admission form, (for qualified applicants) Advise student for enrolment proper For transferee, evaluation of grades for crediting of subjects Advice students for subjects to be enrolled 	 High School Card Admission Form Student Information Sheet Advisement Slip Curriculum checklist for transferee 	DeanRegistrarDepartment Head	 Admission Form Student Information Sheet 	ECAT Fee	As per schedule by the registrar (1 – 3 days)
Validation/ Evaluation of Credit Subjects	Submit pertinent documents Endorsement to	Certified true copy of grades/TOR Course Description	Registrar Dean	None	None	1 week
(Transferee)	Registrar of credited subjects Issuance of copy of final endorsement/approval to concerned students	rom previous TUTE schools • Program curriculum checklist	OF SCIENCE A	ND TECHNO	LOGY	
Course Description Issuance	Submit copy of grades/checklist with grades Identify subjects taken	Request form from other institutions Program curriculum checklist Final course description	• Dean • Registrar AFFAIRS	SERVI	None	1 week
OJT Recommendation	 Academic evaluation of students with their respective Department Heads Fill up necessary documents for qualified students Advise student to enrol the OJT subject After completion of required 300 hrs, submission of narrative report to respective Department Heads 	Curriculum checklist of students Fill up OJT Forms 1. PDS 2. Medical Certificate 3. Recommendation Form 4. Individual narrative report of student	Department Head Dean Registrar Medical & Dental Services Parent/Guardian	OJT Forms provided by Dean's Office	100 / unit	1 -2 days

Frontline Service	Procedure	Documentary Requirements	Person Responsible	Forms to Fill-up	Fees	Processing Time
Student Transfer to Other Department/ School	 Accomplish clearance From Submit letter of intent to transfer to another school or department Issue curriculum checklist with corresponding final grades (if transferring to other college/department) Apply for TOR and Dismissal (if transferring to other school) 	 College Student Clearance Consent letter of parent/guardian Curriculum checklist with corresponding final grade 	 Associate Dean Dean Registrar 	 Application form for TOR College Clearance Form 	100.00 per copy of TOR	2 weeks upon received of the Registrar Office
College Deliberation for Graduating Students	 Presentation of candidates for graduation Deliberation per student Assessment of Academic Delinquency Finalization of list for graduating students 	 Individual curriculum checklist Complete academic records Final list of Graduating Students 	VPAA Dean CIENCE Registrar	Application for Graduation	Grad. Fee (as per BOT and Academic Council approved)	As per schedule of the Registrar (1 day)
Faculty/Staff Development	Select faculty member/s for attendance to training/seminar/confer ence Recommend chosen faculty for special order (SO) of the President Submission of Narrative Report upon completion of the seminar/training/conference	 Invitation Letter Dean's recommendation letter Special Order (SO) issued by the President 	Department Head concerned Faculty Concerned Dean Dean VPAA President	Appropriate registration form SER	Register Fee	1 week upon receipt invitation by the Office of the President
Enrolment/Post ing of Class Program	 Preparation of the Following: 1. Class Program 2. Faculty Loading 3. Room Utilization Approval of the class program, faculty loading, and room utilization 	 Class program by course and year level Approved class program, faculty loading and room utilization 	Enrolment Officer Department He	Pre enrolment Form	100 per unit + misc. fee	1 – 2 days as per scheduled

Frontline Service	Procedure	Documentary Requirements	Person Responsible	Forms to Fill-up	Fees	Processing Time
	Approval of the class program, faculty loading, and room utilization Uploading/postpose of the class programs Posting to Bulletin of Information for student reference Enrolment proper as per schedule by the Registrar 1. Fill up pre enrolment form(advisement slip)	Pre enrolment form (advisement slip) • Individual curriculum checklist of student Validated COR (Certificate of Registration)	• Dean • Cashier Registrar	• Advisement slip	None	10 – 15 mins.
Eulo	2. Advising, encoding and assessment	RIGUEZ INSTITUTE	of S CIENCE	AND TECHN	IOLOGY	
	3. Payment Validation of enrolment					

13.Special Opportunity Program

Frontline Service	Procedure	Documentary Requirements	Person Responsible	Forms to Fill-up	Fees	Processing Time
Student Enrollment	Go directly to the Registrar's Office and ask for enrollment Slip	Residence of Manila BLC Valid Identification Card	Registrar's Office	• Enrollment SForm ER	None VICES	2 mins.
	Fill – up Enrollment Slip then proceed to the SOP Director's Office for Signature	Residence of ManilaValid Identification Card	Director, SOP	• Enrollment Form	None	2 mins.
	Go to the Cashier's Office for payment of I.D and Graduation Certificate	Residence of ManilaValid Identification Card	• Cashier's Office	• Enrollment Form	200.00	2 mins.

14. Instruction Services

Frontline Service	Procedure	Documentary Requirements	Person Responsible	Forms to Fill-up	Fees	Processing Time
Approval of Class Program per College	Request from the College concerned	Class Program per College	Director of Instruction	None	None	1 day
Faculty Loading Sheet	Request print out from the Chairperson	• None	Department Chair Person and D.I. 's Office	None	None	10 mins.
Complaints of Faculty	 Submit Written complain (D.I. 's Office) Notice of Meeting Grievance decision 	Incident ReportLetter of complaint	 Head – Gen Ed. Unit, D.I. Head – Gen. Ed. Unit, Chairperson, Faculty concerned 	None	None	3 days
Eulo	ogio "Amang" Roe	RIGUEZ INSTITUTE	Grievance CE A	ND TECHN	OLOGY	
	Request form the Chairperson addressed to DI and respective	• Letter	 Director for Instruction D.I. Chairperson, Class adviser, Student Grievance Committee 	None	None	3 days
Crediting Gen, ed. Subjects	 Request Letter addressed to the Director and submit syllabus of the subject to be credited Draft communication Letter to the School Registrar 	Syllabus Attached Letter together with the syllabus of the subject being credited	• D.I.'s Office AFFAIRS	SERV	None (ICES	1 hr.
Releasing of Completion Form	 Duly accomplished completion form submitted by the faculty to the D.I.'s Office Completion form submitted by the D.I. to be forwarded to the Registrar's Office 	 Accomplished completion Form Completion Form 	• D.I.'s Office	None	None	1 hr.

Frontline Service	Procedure	Documentary Requirements	Person Responsible	Forms to Fill-up	Fees	Processing Time
NBC 461 Evaluation of Regular Faculty	Dissemination of Cycle scheduled for evaluation	Copy of latest finalized NBC 461 evaluation	NBC 461 Director and Coordinator	Send advice to HRD Office and College Deans as to the latest finalized printout together with the breakdown of individual points obtained by each faculty Send memo to all College Deans advising	None	10 mins.
Eur	dgio "Amang" Rod	RIGUEZ INSTITUT	E OF SCIENC	of the start of a new cycle of HNO evaluation and at the same time	DLOGY	
Inf	Assign Local (College) and Institute Evaluators ORMATION A	None None None None None None None None	 Institute President VPAA HRD Director NBC 461 Director NBC 461 Coordinator 	Office of the President to issue memo appointing persons responsible to do the local and institute evaluation	None	10 mins.
	Set Schedule and finalize review of documents by Local (College) Evaluators	New Evaluees All documents including those attainment those attained prior to the entering the academe, particularly those pertaining to: Educational Qualifications Experience and Services Professional Development, Achievement and Honors	Deans Associate Deans Area / Department Chair Senior Faculty Faculty President	Assigned local evaluators must determine authenticity of the documents submitted They must be able to secure additional supporting documents if needed Due diligence must be exercised in indicating credit points for each documents	None	10 mins.

Frontline	Procedure	Documentary	Person	Forms to Fill-up	Fees	Processing
Service	11000000	Requirements	Responsible			Time
		Old Evaluees		Local review must be		
		Same documents as		done within the		
		in items 1 to 3 above		specified period		
		but date must be		allowed for Local		
		within the cycle's		Evaluation after which		
		coverage		must be forwarded to		
				Institute Evaluators for		
				review and finalizing		
	Set scheduled and	 Individual folders of 	• NBC 461	Review of the	None	10 mins.
	finalize review of	the faculty reviewed,	Director	individual faculty		
	documents by	stamped and signed	• HRD	folders to be done by		
	Local (College)	by Local Evaluators	Director	the NBC Coordinator		
	Evaluators		 Deans 	NBC Coordinator to		
			 Associate 	prepare the following		
E	«A» Г	annous luces	Deans	for signature of the		
EUL	ogio "Amang" F	ODRIGUEZ INSTIT	• NBC 461	Institute Evaluators	LOGY	
			 Coordinator 	Revised Common		
				Criteria for Evaluation		
				of Faculty Form		
				Summary of points		
				(PASUC CCE form)		
	Prepare summary	 Individual folders of 	• NBC 461	NBC 461 Coordinator	None	10 mins.
	of points together	the faculty reviewed,	Director	to prepare a summary		
	with letter	stamped and signed	and	of the indi <mark>vidu</mark> al		
	endorsement to	by the Institute	Coordinator	faculty folders		
INF	TUP zonal Center	Evaluators PUBI	IC AFF	including the relative endorsement letter	CES	
				addressed to the		
				President of TUP		
				NBC 461 Director to		
				countersign the		
				summary and		
				endorsement and		
				forwarded to the		
				President for		
				signature		
	Forward finalized	Finalized individual	• 461 Director	NBC 461 Coordinator	None	10 mins.
	individual faculty	folders of the faculty	NBC 461	to regularly		
	folder to TUP		Coordinator	coordinate with the		
	Zonal Center			TUP Zonal Center		
				until the final printout		
				has been finalized		

15. Office of Student Affairs

Frontline Service	Procedure	Documentary Requirements	Person Responsible	Forms to Fill-up	Fees	Processing Time
Scholarship	Fill – up the Scholarship Form Attached the requirements such as the current Certificate of Registration and 1 pc. Of 2x2 ID Picture 1. For Institutional Scholarship (Academic, Leadership, ROTC, Varsity, Rondalla, Chorale, Dance Troupe, Red Fox Dance Company, Theater Arts, CAN, Employee, - photocopy if the Copy of Grades in previous semester 2. For SYDP – photocopy of the	 Certificate of Registration Copy of Grades Scholarship Certificate Official Receipt Certificate of indigent Barangay and DSWD Certification and 4ps ID member 	 OSAS Job Order Scholarship Coordinator Director 	• Scholarship Form	None	3 mins.
	Scholarship Certificate from the QC City Hall and the Official Receipt of Paid tuition Fee in the current semester 3. For ESGP – PA – photocopy of the Certificate of Indigent, Barangay and DSWD Certification and 4Ps ID member 4. For other External Scholarship (CHED – DND, CHED –AFP, Iskolar ng Bayan, Jesus Nazareth Parish, SEEDS, Simplicio Gamboa Sr. Foundation, PVAO, Tzu Chi Foundation Phil., Atty Pedro Ricafranca Sr. Memorial Scholarship Inc.) Copy of Grades in previous semester 5. For SYDP – photocopy of the Scholarship Certificate from the QC City Hall and the Official Receipt of Paid tuition Fee in the current semester 6. For ESGP – PA – photocopy of the Certificate of Indigent, Barangay and DSWD Certification and 4Ps ID member 7. For other External Scholarship (CHED – DND, CHED –AFP, Iskolar ng Bayan, Jesus Nazareth Parish, SEEDS, Simplicio Gamboa Sr. Foundation, PVAO,	PUBLIC AF	FAIRS	SERVIC	ES	
	Tzu Chi Foundation Phil., Atty Pedro Ricafranca Sr. Memorial Scholarship Inc.)					

Frontline	Procedure	Documentary	Person	Forms to	Fees	Processing
Service	1.00000.0	Requirements	Responsible	Fill-up		Time
Student Activity	Letter of the activity duly signed by the Institutional/College Based Organization President and Adviser and noted by the Dean Fill – up the Student Activity Proposal Attached the needed documents	 Student Activity Proposal Resolution Letter Annual Activity Calendar Approved Letter of the Venue 	 OSAS Job Order Leadership Coordinator and Director 	• Student Activity Proposal	None	5 mins.
Guidance Services Testing/ECAT	 Present the Examination Permit issued by the Registrar's Office Proceed to the Computer Laboratory 	Examination Permit	Registrar'sICTGuidance Personnel	Application Form	500.00	2 hrs.
	assigned stated in the permit Examination results will be released by batch and it will be posted in the Bulletin Board of OSAS and also in – front of the school entrance back gate	RIGUEZ INSTITUTE		AND TECH		
Psychological Test	 Test is given at random to those needed based on the individual inventory profile Guidance Counsellor will issue a call slip to students for the interpretation of test results Referred for counselling if necessary 	None ND PUBLIC	Guidance Personnel	• Counselling Form ER	None /ICES	1 – 3 hrs.
Referral Academic Behavior	Present a referral slip from the college Dean/faculty for Counselling purposes Counselling is conducted Call for conference with parents/guardians if necessary Counselling Form is issued to client to present back to Dean/Faculty Follow – up students	Referral Form	Guidance Personnel	• Counselling Form	None	Open

Frontline	Procedure	Documentary	Person	Forms to	Food	Processing
Service	Procedure	Requirements	Responsible	Fill-up	Fees	Time
Individual Inventory (per class, per college)	 Students will fill – up Student Personal Inventory Form Asses the Profile of the students Conduct routine counselling and testing if necessary to students with special needs Filling of documents Follow – up students 	None	None	Personal inventory Form	None	None
Orientation (General)	Guidance Counsellor will discuss the rules and regulations stated on the student handbook Checking attendance	None	College Dean Faculty Member Guidance counsellor	None	None	30 mins.
Information	 Identify the priority needs of students Conduct seminar/workshop per college Evaluation of the Seminar when conducted 	None	 College Dean Faculty Member Guidance counsellor 	None	None	1 – 2 hrs.
Career	 Preparation of the program Link with the event organizers Finalize the schedule of the event Actual job – fair and job – application Follow - up 	NonePUBL	 College Dean Faculty Member Guidance counsellor 	• Attendance Sheet	RVNoneES	Whole Day
Counselling	 Get the Profile of the Client Interview the Client Record the necessary documentation Filling of the records 	Referral slip from the College Dean	Guidance Personnel	Counselling Form and Log Book	None	Open
Exit Counselling	 Invite graduating students of each college for an exit counselling through communication to the Dean Students will fill – up the Exit Counseling Form Conduct individual/ group counselling 	None	Guidance Personnel	• Exit — Counselling • Form — Dropped Out	None	Open

Frontline Service	Procedure	Documentary Requirements	Person Responsible	Forms to Fill-up	Fees	Processing Time
Follow - up	 Issue a call slip to the student through College Dean Student present the call slip back to the counsellor Follow – up counselling is conducted 	• Call Slip	College DeanStudent	Counselling Form	None	Open
	Present the filled – up form at the Registrar for Certificate of Enrollment (COR)	Residence of ManilaValid Identification Card	Registrar's Office	Enrollment Form	None	5 – 10 mins.

Eulogio "Amang" Rodriguez Institute of Science and Technology

16. Quality Assurance

Frontline Service	Procedure	Documentary Requirements	Person Responsible	Forms to Fill-up	Fees	Processing Time
AACCUP Accreditors	Invitation from AACCUP	Letter of Invitation	• AACCUP	None	None	1 day
INFO	Confirmation by the concerned faculty	Signature of concerned faculty	Faculty concerned	None RS SER	None VICES	1 day
	Recommendation to attend as accreditors	Endorsement Letter	• Director, QA	None	None	1 day
	Approval and Issuance of S.O.	Special Order	President	None	None	1 day
Request for accreditation documents	Submit requestPhotocopy of Documents	Letter of request	• Dean	None	None	1 day

17.Library Services

Frontline Service	Procedure	Documentary Requirements	Person Responsible	Forms to Fill-up	Fees	Processing Time
Control/ Security	 Deposit bags and other paraphernalia Registration at the log desk(in/out) 	• None	Officer in- charge	Log sheet for users	None	5 - 10 mins.
Circulation	Checking/control validated cards or forms Checking/control	Library Card or ID/Certificate of Registration(COR) Referral letter Identification card(any valid ID)	Desk Officer	Book card/ Borrowe r's slip	20.00	5 mins.
Photocopying	Request permissionSigning of book cards	Library Card or Identification ID/Certificate of Registration(COR)	Circulation librarian	Book card/ Borrowe r's slip	1.00	5 – 10 mins.
Over weekend use	Request permission Signing of book cards	Identification ID/Certificate of Registration(COR)	Circulation librarian	Book cards	10.00	5 – 10 mins.
Issuance of Referrals	Request permission Fill-out referral form and slip	 Identification ID/Certificate of Registration(COR) 	Clerical staff	Referral form	5.00	5 – 10 mins.
Use of Computers/ Equipment	Request permission Fill-out referral form and slip	Identification ID/Certificate of Registration(COR)	• Technical Staff	• User's log	None	
Reservation	Request permission ANL	 Identification ID/Certificate of Registration(COR) 	• Librarian- K on-duty	Letter RrequestReservation form	None S	5 – 10 mins.

18.Extension Services

Frontline Service	Procedure	Documentary Requirements	Person Responsible	Forms to Fill-up	Fees	Processing Time
Community Outreach Program	 Adopt a remote barangay within the EARIST vicinity, School or Foundation. 	Letter of Request duly signed by the Dean and Director of Extension Services.	President	Activity Proposal	None	10 – mins.
Adopt-A-Barangay School, or Foundation The EARIST Extension Services together with the Extension Coordinator of the different Colleges will determine the needs of the community outreach was planned to be implemented	After the identification of the barangay, the respective Extension Coordinators shall do the following Assessment of the Barangay Provide necessary information of the socio-economic situation, needs and available resources. Prepare work plan and identify participation from clientele.	Activity Proposal RIGUEZ INSTITUTE	• VPPREP OF SCIENCE	None AND TECH		1 day
INFO	 Arranged meetings with the barangay, school or foundation concerned and presents specific activities to be undertaken. 	Budgetary Requirement (if any) PUBLIC	Director, Extension and External Affairs	es Ser	VICES	10 – mins.
	Crafted a MOA to ensure both parties Vision will be archived.	The Director will write a letter to the President requesting for the conduct of extension services activities.	• Deans	Activity Evaluation Form	None	30 mins – 1 hr.
	Signing of the Memorandum of Agreement(MOA)	MOA signing	Barangay Officials Head of the Agency/Foun dation	None	None	None
	Documentation	Activity Evaluation Form	Head of the Agency/Foun dation	None	None	None

Frontline		Documentary	Person	Forms to	_	Processing
Service	Procedure	Requirements	Responsible	Fill-up	Fees	Time
Chese are skills training programs whose main objective of to enhance the capacity of out-of-school youth, women, street children and other clientele)	Coordinator(s) shall submit proposals of short-term courses needed or wanted by the clientele, which will be offered in their respective colleges.	Letter from the proponent, noted by the extension coordinator recommending approval from the dean and approval of the Director of Extension Services and VPPREP.	President	Activity Proposal	Depends on how activities to be conducted	1 hour
	The Extension Services shall determine the viability of the training based in the submitted proposal.	Activity Proposal	VPPREP	None	None	1 day
other clientele)	The Extension Services shall be the implementing agency while the college shall recommended technical experts, project coordinators and facilitators of the project.	Budgetary Requirements DORIGUEZ INSTITUTE OF	Director, Extension and External Affairs	• MOA ID TECHN	None	1 day
INI	The Training Program differs from the Community Outreach because in most cases a certain registration fee will be charge to the trainees if there is no sponsoring agency.	The Director will write a letter to the President requesting for the conduct of extension services activities.	• Deans	Activity Evaluati on Form ERV	None /ICES	1 day
	 Purchases of supplies and materials needed. Conduct of the activity. 	MOA signing Request for funding based on the prepared budgetary requirements in the case that is no sponsoring agency who will support/finance the training program.	Barangay Officials Head of the Agency/Fou ndation	None None	None None	1 day 30 mins.
	Documentation and Evaluation	 Special Order/Cash Advance Program Attendance Sheet Pictures/Documentation Content of Lecture Evaluation Form Monitoring (done 4-6 months after skills or livelihood training) 	None	None	None	30 mins.

Frontline	Procedure	Documentary	Darson Posnansible	Forms to	Fees	Processing
Service	Procedure	Requirements	Person Responsible	Fill-up	rees	Time
Technology Promotion/ Transfer	Preparations of Activity Plan	Request Letter of the agency / beneficiary	President	Activity Proposal	None	10 – 30 mins.
(Braining into the identified community testes	Letter of request to the president	 Approved request letter for the conduct of the technology. 	• VPPREP	None	None	5 – 15 mins.
and mature innovations, knowledge, system, methods and output that will be beneficial to the	Signing of MOA	Activity Proposal	• Director, Extension and External Affairs	• MOA	None	5 – 15 mins.
	 Request for trainors who will spearhead the activity following all the terms of the references stated in the MOA. 	MOA signing	• Deans	Activity Evaluati on Form	None	10 mins.
communities or to	Conduct the Activity	Documentation	Barangay Officials — A	NoneCHI	None	1 day
the target beneficiaries).	Documentation and Evaluation of the Activity Impact Assessment	• Evaluation Form	Head of the Agency/Foundation		None	Year Round
On the job- Training	Adviser evaluates the Evaluation Form of the student.	Letter of Request	President	• MOA	None	One Semester
	 Adviser endorses the student for on the job training 	• Evaluation Form	• VPPREP		None	10 – 30 mins.
INF	Dean makes letter of request to various offices/companies for the OJT site of the graduating students.	• Letter Acceptance from the Offices/Compa nies	Director, Extension and External Affairs	Evaluati on Form	None	10 – 3-0 mins.
	Conduct ocular visitation, monitoring on the status of the trainees	Documentation		None	None	1 day
Linkages (Establishment of	Write a request letter to GO's and NGO's for possible tie-up.	• Letter of Request	President	• MOA	None	Six Months
partnership with GO's and NGO's)	Arrange meeting with the concerned agencies / organizations to discuss the conditions / agreement for the tie-up.	• MOA	• VPPREP	None	None	1 – 2 hrs.
	If approved, prepare a Memorandum of Agreement (MOA)	Documentation	Director, Extension and External Affairs	Evaluati on Form	None	1 hr.
	Signing MOA	None	Deans Coordinators OEEA Staff	None	None	1 hr.

Frontline Service	Procedure	Documentary Requirements	Person Responsible	Forms to Fill-up	Fees	Processing Time
Extension Publication	Request from the different colleges for the submission three months extension services accomplishment reports Extensions Services Staff prepare, encode and layout the articles for the Extension Newsletter Editing of the articles by the grammarian Printing of the Extension Newsletter	Letter of Request	 Director, Extension and External Affairs OEEA Staff 	None	Using available resources	Quarterly
Eur	Distribution of the EARIST Extension Newsletter	RIGUEZ INSTITUTE	OF SCIENCE	AND TECH	IOLOGY	
Technical Assistance (Provision of professional	Acts on the request. If unfavourable, notify the client. If favourable transmit letter request to the College/Department	Letter of Request	• President	• Assessment Sheet	None	One Semester
expertise such as consultancy services, mentoring, advisorship, etc.)	Notifies the College Extension Coordinator on the status / action taken on the request	Assessment Sheet ND PUBLIC	• VPPREP AFFAIF	None S SER	None /ICES	30 mins.
auvisorsilip, etc.)	Asses the needed Technical Experts to be tapped	Documentation	• Director, Extension and External Affairs	• Evaluation Form	None	1 – 2 hrs.
	Notifies the client on the action taken regarding his / her request	None	• Deans	None	None	30 mins.
	If approved, conducts background investigation and ocular inspection	None	Coordinators	None	None	1 – 2 hrs.
	Informs clients on the result of investigation	None	OEEA Staff	None	None	30 mins.

19. Research Services

	19. Research Services					
Frontline	Procedure	Documentary	Person	Forms to	Fees	Processing
Service		Requirements	Responsible	Fill-up		Time
Administration	Accomplishment of	OVPPREP (Forms	• President	OVPPREP	None	6 months
of Research	OVPPREP Form or 2	1,2,3,4,5,7) for	EREC	(Forms		– 1 year
Proposal	Endorsement of CREC to	Technical OVPPREP		1,3,4,5,7) for		
Submission and	research Director	(Forms 2,3,4,6,7) for		Technical		
Undertakings	Research Director	Behavioral		OVPPREP		
	recommendation to	Recommendation		(Forms		
	VPPREPVPPRREP convene EREC	Letter to the President		2,3,4,6,7) for		
	EREC recommendation to	MOA		Behavioral		
	the President	• IVIOA				
	Accomplishment of other					
	OVPPREP Forms					
	MOA signing					
Application for	Application for Royalty	Application Letter	President	Application	None	2 weeks –
Research	Incentive	Application Letter	EREC	Letter	None	1 month
Research	Sio "Awane" Door	ICHEZ INCTITUTE	OF SCIENCE	AND TECHN		1 month
Royalty	Application for Royalty	Application Letter	President	Application	None	2 weeks –
Incentive	Incentive	Recommendation	EREC	Letter		1 month
litelitive	IMDEC evaluation for	Letter from IMDEC				
	approval	to the President				
	IMDEC recommendation	• MOA				
	to the President					
Application for	 Presentation of Notice of 	Notice of	• President	 Application 	None	2 weeks –
Paper	Acceptance	Acceptance CHED	VPPREP	Letter		1 month
Presentation	 Endorsement by 	Endorsement Letter	• VPAF			
Incentive NE	Research Director to the	ID DUDILIC	 Research 	s SERV	UCEC	
INF	President I I ON A	ID PORFIC	Director	S SERV	ICE2	
			Finance			
Outstanding	Director for preliminary	None	None	None	None	1 -2
Research	evaluation					weeks
Award (AORA)	Evaluation by ICRA					
	ICRA recommendation to					
Amuliantian (the President	- Droof of Dublication	- Drosidant	- Application	None	1 – 2
Application /	Submission of Application Letter to	 Proof of Publication Citation 	President CRA	Application Letter	None	
Selection of	Application Letter to Research Director for	Evaluation and	ICRA	Letter		weeks
Research	preliminary evaluation	Recommendation				
CItation	Evaluation by ICRA	Letter from ICRA				
Awards (RICA)	ICRA recommendation to	Letter Holli ICIA				
	the President					
Application for	Submission of	OVPPREP Form 10	President	OVPPREP	None	2 weeks –
Research	Accomplished VPPREP	Proof of Publication	VPPREP	Form 10		1 month
Publication	Form 10 to Research	in ISI, Scopus or	VPAF			
	Director	CHED Accredited	Research			
Incentive	Research Director and	Journals	Director			
	VPPREP recommendation		Finance			
	to the President		Director			

Frontline Service	Procedure	Documentary Requirements	Person Responsible	Forms to Fill-up	Fees	Processing Time
Application / Selection of Outstanding Researcher Award (ORA)	 Submission of Application Letter to research Director for preliminary evaluation Evaluation by ICRA ICRA recommendation to the President 	OVPPREP Form 11 Evaluation and Recommendation Letter from ICRA	• President ICRA	OVPPREP Form 8	None	2 weeks – 1 month
Application / Selection of Annual	Submission of Application Letter to Research	OVPPREP Form 11 Evaluation and Recommendation Letter	President ICRA	OVPPREP Form 11	None	1 - 2 weeks

20.Institutional Infrastructure Planning and Development Office

Frontline Service	Procedure	Documentary Requirements	Person Responsible	Forms to Fill-up	Fees	Processing Time
Institutional Infrastructure Planning & Development Office	 College/Office (End - user) initiates plan for the project End – users may provide their initial plan or schematic sketch End – users may request the IIPDO Staff to visit the Colleges/Offices to conduct research and ensure that the proposal is consistent with the Institutional Master Plan End – user sends a request letter to the President for approval with attached plan O.P Approval of the Request Note: If O.P. Approves, IIPDO will collaborate w/ the End – user to produce the Conceptual Plans & Budgetary Estimate IIPDO finalizes the budget proposal & preliminary plans and include such proposal for next year's APP EARIST submits to BOT/DBM BOT/DBM approval of the proposal Note: if BOT/DBM denies, back to step 1, if BOT/DBM Approves, IIPDO will prepare the Final Plans & Bid Documents B.A.C. conducts public bidding DPWH helps in implementation 	• Request Letter/Proposal	 Chief Architect Assistant Architect Office Staff 	• Request Form	None	Varies depends on the project

21. Management Information Systems & Technology Services

Frontline Service	Procedure	Documentary Requirements	Person Responsible	Forms to Fill-up	Fees	Processing Time
End-user Support	Complaint from user	Request Letter	• End-user	• None	None	5 mins.
	Assessment of the complaint system unit or system terminal	Service Report	ICT Personnel	• Service Report Form	None	30 mins.
	Troubleshoot and Repair	• None	ICT Personnel	• None	None	1 hr minimum
	Evaluate and observe	Service Report	• ICT Personnel	Service Report Form	None	30 mins.
New Account in the Enrolment System	Endorsement Form	HRD Form	HR Personnel	• None	None	10 mins.
Account Revision (Enrolment	Letter of request	Request Letter	Dean VPAA CARNAGE	• None	None	10 mins.
System)	CIO "AMANC" BODE	ICUEZ INSTITUTE	• SARMS	AND TECHN	OLOGY	

22.Office of the Board Secretary

Frontline Service	Procedure	Documentary Requirements	Person Responsible	Forms to Fill-up	Fees	Processing Time
Document Requested	Secure request form from the office of the board secretary To seek for approval of the Agency Head and/or BOT Chair for the requested document	Certificate of Resolution Excerpt of minutes of meeting	Board Secretary	• Request form duly approved by the Agency Head and/or BOT Chair	None / ICES	1 hr if request form is duly approved

23. Security Services

Frontline Service	Procedure	Documentary Requirements	Person Responsible	Forms to Fill-up	Fees	Processing Time
Manning of entry and exit point of the Institute for student and employee	Check Student and Employee Identification Card	Identification Card Certificate of Registration	Security Personnel	• None	None	5 Seconds
Manning of entry and exit point of the Institute for visitors	 Check identification Ask for the purpose, destination and person to visit Accomplish signing of visitor's log 	Valid IdentificationVisitor's Log	Security Personnel	Visitor's log	None	3 to 5 minutes
Manning of entry and exit point of the Institute for vehicles	 Check identification Ask for the purpose, destination and person to visit Check compartment and under chassis for security reason In case of delivery ask for delivery receipt or invoice 	• Driver's License • OR/CR if necessary Description of the property of the pr	Security Personnel AFFAIR	NVisitor's Log	None	3 to 5 minutes
Bringing in of item/s (equipment, tools and appliances) inside the Institute	 Check Identification Ask for the purpose and destination Accomplish gate pass for the said item/s 	 Valid Identification Proof of Ownership Delivery Invoice Gate Pass 	Security Personnel	Visitor's LogGate Pass	None	3 to 5 minutes
Bringing out of EARIST property	 Present Letter of Request for bringing out of the EARIST property Ask for a Gate Pass duly approve by Property Mgt. Services (PMS) 	Letter of RequestGate Pass	Chief, Security ServiceSecurity Personnel	• Log Book	None	3 to 5 minutes

Frontline Service	Procedure	Documentary Requirements	Person Responsible	Forms to Fill-up	Fees	Processing Time
Request for Review or Copy CCTV coverage	Submit letter of request indicating the purpose.	Letter of Request	Chief Security Services	Request Form	None	Within a day
Handling of Different Crisis Situation a. Fire	 Sound the alarm Manage crowd control Call fire department Respond using the available fire extinguisher or water hose if manageable 	Incident Report	 Security Personnel EARIST Disaster Response Team (EDRT) 	• None	None	Depend on the situation
b. Earthquake	 Sound the alarm Manage crowd control Coordinate with EARIST Disaster Risk Reduction Management Office (EDRRMO) 	Incident Report IGUEZ INSTITUTE	 Security Personnel EARIST Disaster Response E Team (EDRT) 	None AND TECHN	None	Depend on the situation.
c. Brawl, Rumble, Bullying, etc.	 Respond with caution If needed call for police assistance Investigate Turn over the involve parties to Guidance Office 	• Incident Report ID PUBLIC	Security Personnel AFFAIR	• None S SERV	None	Depend on the situation.
d. Theft/Robbery	 Investigate Coordinate with the nearest police station Conduct Inventory together with PMS 	Investigation ReportPolice Report	Chief SecurityPoliceInvolve Office	Log Book	None	Within 48 hrs.

24. Bids and Awards Committee (BAC)

Frontline	Procedure	Documentary	Person	Forms to	Fees	Processing Time
Service Bid Documents	 Submit letter of intent to buy bid documents for a specific project with a copy of Invitation to bid downloaded from Phil-GEPS Secure schedule for payment form the accounting office Submit a photocopy of the official receipt, letter of intent to buy bid documents and invitation to bid to the BAC Secretariat 	Requirements • Letter of intent to buy Bid Documents • Copy of the ITB • Official Receipt	Responsible BAC Secretary Accountant Cashier	Fill-up None	As indicate d in the Invitatio n to Bid	30 mins.
Notice of EUL Award Notice to Proceed	Secure a copy of BAC Resolution and Abstract of Bids from BAC Secretary Prepare the Notice of Awards based on the BAC resolution duly signed by the BAC Chairman and Head of Procuring Entity (HOPE) Notify the Winning Bidder Upon receipt of Notice of Award the Winning bidder is given 7 days to post performance bond The Chief of Procurement Office will prepare a purchase order BAC with assistance from the legal office will prepare the Contract for the Project When all documents are duly signed by concerned persons and found in order, the BAC chair/Chief of Procurement Office will release the Notice to Proceed	BAC resolution duly signed by majority of its member and HOPE Abstract of Bids duly signed by majority of its members and HOPE Purchase Order Contract of the Project	Head of Procuring Entity BAC Chairman BAC Secretary Chief, Procurement Office HOPE BAC Chair Chief, Procurement Office Office	None None	None None None None None None None None	Maximum of 7 days Maximum of 7 days

Frontline Service	Procedure	Documentary Requirements	Person Responsible	Forms to Fill-up	Fees	Processing Time
Invitation to Bid	Secure necessary documents such as: Certificate of Availability of Funds, Technical Specification, Bill of Quantities, Plans/Diagrams Preparation of the Invitation to Bid duly signed by the BAC Chairman Posting of the Invitation to Bid Documents to Phil-GEPS	Certificate of availability of funds from the Director of Financial Management Services duly approved by the HOPE Technical specification of the project Bill of Quantities Plans/diagrams	 HOPE Director of FMS BAC Chairman Chief, Procurement 	None	None	2 days upon receipt of all necessary documents
Refund of Bid U Security	Submit to the BAC Chairman the Original Official Receipt and letter of request for the refund the bid security The BAC Chairman will prepare the letter of endorsement of the request to refund the bid security to be approved and signed by the HOPE If approved, the accounting office will prepare the voucher for the refund of the bid security The cashier office will release the bid security to the supplier/bidder	Request letter for the refund of bid security Original Official Receipt Endorsement Letter from BAC Chairman PUBLIC	 HOPE CE Director of FMS BAS Chairman Cashier 	S SERV	/ICES	5 days upon receipt of all necessary documents

FEE

Listed below are the charges of fees for the access of information.

- **a) No Request Fee**. EARIST shall not charge any fee for accepting request for access of information.
- b) Actual Cost of Production, Copying, and/or Delivery of the Information.

The FRO shall immediately notify the requesting party in case there shall be reproduction, copying and/or delivery fee in order to provide the information.

Such fee shall be the actual amount spent by EARIST in providing the information to the requesting party. The schedule of fees shall be as follows:

Item No.	Service Charged For	Charge		
1.	Providing black and white photocopy. If access to the document to which the request relates is given in the form of provision of a black and white photocopy of the document, a charge in respect of providing the photocopy to the applicant.	The actual cost incurred by EARIST in providing the copy.		
2.	Arrangements to hear or view sound or visual image a. The request relates to a document which is an article or thing from which sounds or visual images are capable of being produced b. Access is given in the form of arrangements to hear or view those sounds or visual images	The actual cost incurred by EARIST in providing the copy.		
3.	Providing written document. If the request is in respect of information that is not available in discrete form in documents of EARIST and could not produce a written document by: a. The use of computer or any equipment that is ordinarily available to the agency for retrieving or collating stored information; or b. Making a transcript from a sound recording A charge in respect of providing a written document.	The actual cost incurred by EARIST in providing the copy.		

Item No.	Service Charged For	Charge		
4.	Authentication of every signature on any official record of	The actual cost incurred		
	document.	by EARIST in providing		
		the copy.		
5.	Certification of every document or information based on	The actual cost incurred		
	records.	by EARIST in providing		
		the copy.		
6.	Courier Service	The actual cost incurred		
		by EARIST in providing		
		the copy.		

c) Exemptions from Fees: The FDM may exempt any requesting party from payment of fees, upon request stating the valid reason why such requesting party shall not pay the fee.

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Section 8

ADMINISTRATIVE AND CRIMINAL LIABILITY

Failure to comply with the provisions of this Manual shall be ground for the following administrative penalties:

- a) 1st Offense Reprimand;
- b) 2nd Offense Suspension of one (1) to thirty (30) days; and
- c) 3rd Offense Dismissal from service.

The disciplining authority shall decide the case within thirty (30) days from receipt of the investigation report. Every decision rendered by the disciplining authority shall be in writing and shall clearly and distinctly state its factual and legal basis.

The Revised rules on Administrative Cases in the Civil Service shall be applicable in the disposition of cases under this Manual.

Nothing in this Manual shall be construed to derogate from any law, any rules, or regulation prescribed by anybody or agency, which provides for more stringent penalties.

Section 9

FOI RECEVING OFFICERS (FRO) AND FOI DECISION MAKERS (FDM)

The Assigned Officer and contact details of the FOI Receiving Officers (FRO) and FOI Decision Maker (FDM) of the Institute as follows:

DESIGNATION	ASSIGNED OFFICER	CONTACT DETAILS	LOCATION
FOI Receiving Officer	Director, Information and Public Affairs Services	243-9437	2 nd Floor, Administration Building
FOI Decision Maker (For Administration and Finance)	Vice-President for Administration and Finance	243-9437, Loc. 102	2 nd Floor, Old Lab.HS Building
FOI Decision Maker (For Academic Affairs)	Vice-President for Academic Affairs	243-9437, Loc. 103	3 rd Floor, Administration Building
FOI Decision Maker (For Planning, Research, Extension and Production)	Vice-President for Planning, Research, Extension and Production	243-9437, Loc. 104	2 nd Floor, Old Lab.HS Building

Section 10

POSTING AND EFFECTIVITY

This Manual shall be posted on the EARIST Website upon the endorsement of the EARIST Administrative Council for approval by the EARIST Board of Trustees and shall take effect.

The revision of the manual shall be revised every five (5) years to update the content on the latest policies, guidelines and implementing rules and regulations pertaining to Freedom of Information.

Approved by the EARIST Board of Trustees this ___ day of ___ in the year of our Lord two thousand and seventeen with Board Resolution Number ____.

ANNEXES





MALACAÑAN PALACE

BY THE PRESIDENT OF THE PHILIPPINES

EXECUTIVE ORDER NO. 02

OPERATIONALIZING IN THE EXECUTIVE BRANCH THE PEOPLE'S CONSTITUTIONAL RIGHT TO INFORMATION AND THE STATE POLICIES OF FULL PUBLIC DISCLOSURE AND TRANSPARENCY IN THE PUBLIC SERVICE AND PROVIDING GUIDELINES THEREFOR

WHEREAS, pursuant to Section 28, Article II of the 1987 Constitution, the State adopts and implements a policy of full public disclosure of all its transactions involving public interest, subject to reasonable conditions prescribed by law;

WHEREAS, Section 7, Article III of the Constitution guarantees the right of the people to information on matters of public concern;

WHEREAS, the incorporation of this right in the Constitution is a recognition of the fundamental role of free and open exchange of information in a democracy, meant to enhance transparency and accountability in government official acts, transactions, or decisions;

WHEREAS, the Executive Branch recognizes the urgent need to operationalize these Constitutional provisions;

WHEREAS, the President, under Section 17, Article VII of the Constitution, has control over all executive departments, bureaus and offices, and the duty to ensure that the laws be faithfully executed;

WHEREAS, the Data Privacy Act of 2012 (R.A. 10173), including its Implementing Rules and Regulations, strengthens the fundamental human right of privacy and of communication while ensuring the free flow of information to promote innovation and growth;

NOW, THEREFORE, I, RODRIGO ROA DUTERTE, President of the Philippines, by virtue of the powers vested in me by the Constitution and existing laws, do hereby order:



SECTION 1. Definition. For the purpose of this Executive Order, the following terms shall mean:

- (a) "Information" shall mean any records, documents, papers, reports, letters, contracts, minutes and transcripts of official meetings, maps, books, photographs, data, research materials, films, sound and video recordings, magnetic or other tapes, electronic data, computer-stored data, or any other like or similar data or materials recorded, stored or archived in whatever format, whether offline or online, which are made, received, or kept in or under the control and custody of any government office pursuant to law, executive order, and rules and regulations or in connection with the performance or transaction of official business by any government office.
- (b) "Official record/records" shall refer to information produced or received by a public officer or employee, or by a government office in an official capacity or pursuant to a public function or duty.
- (c) "Public record/records" shall include information required by laws, executive orders, rules, or regulations to be entered, kept and made publicly available by a government office.

SECTION 2. Coverage. This order shall cover all government offices under the Executive Branch, including but not limited to the national government and all its offices, departments, bureaus, and instrumentalities, including government-owned or -controlled corporations, and state universities and colleges. Local government units (LGUs) are enjoined to observe and be guided by this Order.

SECTION 3. Access to Information. Every Filipino shall have access to information, official records, public records, and documents and papers pertaining to official acts, transactions or decisions, as well as to government research data used as basis for policy development.

SECTION 4. Exception. Access to information shall be denied when the information falls under any of the exceptions enshrined in the Constitution, existing laws or jurisprudence.

The Department of Justice and the Office of the Solicitor General are hereby directed to prepare an inventory of such exceptions and submit the same to the Office of the President within thirty (30) calendar days from the date of effectivity of this

The Office of the President shall thereafter immediately circularize the inventory of exceptions for the guidance of all government offices and instrumentalities covered by this Order and the general public.

Said inventory of exceptions shall periodically be updated to properly reflect any change in existing law and jurisprudence and the Department of Justice and the Office of the Solicitor General are directed to update the inventory of exceptions as

Eulogio "Amang" Rodriguez Institute of Science and Technology



the need to do so arises, for circularization as hereinabove stated

SECTION 5. Availability of SALN. Subject to the provisions contained in Sections 3 and 4 of this Order, all public officials are reminded of their obligation to file and make available for scrutiny their Statements of Assets, Liabilities and Net Worth (SALN) in accordance with existing laws, rules and regulations, and the spirit and letter of this Order.

SECTION 6. Application and Interpretation. There shall be a legal presumption in favor of access to information, public records and official records. No request for information shall be denied unless it clearly falls under any of the exceptions listed in the inventory or updated inventory of exceptions circularized by the Office of the President as provided in Section 4 hereof.

The determination of the applicability of any of the exceptions to the request shall be the responsibility of the Head of the Office which has custody or control of the information, public record or official record, or of the responsible central or field officer duly designated by him in writing.

In making such determination, the Head of the Office or his designated officer shall exercise reasonable diligence to ensure that no exception shall be used or availed of to deny any request for information or access to public records or official records if the denial is intended primarily and purposely to cover up a crime, wrongdoing, graft or corruption.

SECTION 7. Protection of Privacy. While providing access to information, public records, and official records, responsible officials shall afford full protection to an individual's right to privacy as follows:

- (a) Each government office per Section 2 hereof shall ensure that personal information in its custody or under its control is disclosed or released only if it is material or relevant to the subject matter of the request and its disclosure is permissible under this Order or existing laws, rules or regulations;
- (b) Each government office must protect personal information in its custody or control by making reasonable security arrangements against leaks or premature disclosure of personal information which unduly exposes the individual whose personal information is requested to vilification, harassment, or any other wrongful acts; and
- (c) Any employee or official of a government office per Section 2 hereof who has access, authorized or unauthorized, to personal information in the custody of the office must not disclose that information except when authorized under this, Order or pursuant to existing laws, rules or regulations.

SECTION 8. People's Freedom of Information (FOI) Manual. For the effective implementation of this Order, every government office is directed to prepare within one hundred twenty (120) calendar days from the effectivity of this Order, its

Annex

own People's FOI Manual, which shall include, among others, the following information:

- The location and contact information of the head, regional, provincial, and field offices, and other established places where the public can submit requests to obtain information;
- The person or officer responsible for receiving requests for information; (b)
- The procedure for the filing and processing of the request, as provided in the succeeding Section 9 of this Order;
- The standard forms for the submission of requests and for the proper (d) acknowledgment of such requests;
- The process for the disposition of requests; (e)
- The procedure for administrative appeal of any denial of request for (f) access to information; and
- (g) The schedule of applicable fees.

SECTION 9. Procedure. The following procedure shall govern the filing and processing of requests for access to information:

- Any person who requests access to information shall submit a written request to the government office concerned. The request shall state the name and contact information of the requesting party, provide valid proof of his identification or authorization, reasonably describe the information requested, and the reason for, or purpose of, the request for information: Provided, that no request shall be denied or refused acceptance unless the reason for the request is contrary to law, existing rules and regulations, or it is one of the exceptions contained in the inventory of exceptions as hereinabove provided.
- The public official receiving the request shall provide reasonable (b) assistance, free of charge, to enable all requesting parties, particularly those with special needs, to comply with the request requirements under this Section.
- The request shall be stamped by the government office, indicating the (c) date and time of receipt and the name, rank, title or position of the receiving public officer or employee with the corresponding signature, and a copy thereof furnished to the requesting party. Each government office shall establish a system to trace the status of all requests for information received by it.
- The government office shall respond to a request fully compliant with (d) the requirements of sub-section (a) hereof as soon as practicable but not exceeding fifteen (15) working days from the receipt thereof. The response mentioned above refers to the decision of the office concerned to grant or deny access to the information requested.
- The period to respond may be extended whenever the information (e) requested requires extensive search of the government office's records facilities, examination of voluminous records, the occurrence of fortuitous events or other analogous cases. The government office shall

notify the person making the request of such extension, setting forth the reasons for the extension. In no case shall the extension go beyond twenty (20) working days counted from the end of the original period, unless exceptional circumstances warrant a longer period.

(f) Once a decision is made to grant the request, the person making the request shall be notified of such decision and directed to pay any applicable fees.

SECTION 10. Fees. Government offices shall not charge any fee for accepting requests for access to information. They may, however, charge a reasonable fee to reimburse necessary costs, including actual costs of reproduction and copying of the information requested, subject to existing rules and regulations. In no case shall the applicable fees be so onerous as to defeat the purpose of this Order.

SECTION 11. Identical or Substantially Similar Requests. The government office shall not be required to act upon an unreasonable subsequent identical or substantially similar request from the same requesting party whose request has already been previously granted or denied by the same government office.

SECTION 12. Notice of Denial. If the government office decides to deny the request wholly or partially, it shall, as soon as practicable and within fifteen (15) working days from the receipt of the request, notify the requesting party of the denial in writing. The notice shall clearly set forth the ground or grounds for denial and the circumstances on which the denial is based. Failure to notify the requesting party of the action taken on the request within the period herein provided shall be deemed a denial of the request for access to information.

SECTION 13. Remedies in Case of Denial of Request for Access to Information. A person whose request for access to information has been denied may avail himself of the remedies set forth below:

- (a) Denial of any request for access to information may be appealed to the person or office next higher in authority, following the procedure mentioned in Section 8 (f) of this Order: Provided, that the written appeal must be filed by the same person making the request within fifteen (15) calendar days from the notice of denial or from the lapse of the relevant period to respond to the request.
- (b) The appeal shall be decided by the person or office next higher in authority within thirty (30) working days from the filing of said written appeal. Failure of such person or office to decide within the afore-stated period shall be deemed a denial of the appeal.
- (c) Upon exhaustion of administrative appeal remedies, the requesting party may file the appropriate judicial action in accordance with the Rules of Court.

SECTION 14. Keeping of Records. Subject to existing laws, rules, and regulations, government offices shall create and/or maintain accurate and reasonably complete records of important information in appropriate formats, and implement a

records management system that facilitates easy identification, retrieval and communication of information to the public.

SECTION 15. Administrative Liability. Failure to comply with the provisions of this Order may be a ground for administrative and disciplinary sanctions against any erring public officer or employee as provided under existing laws or regulations.

SECTION 16. Implementing Details. All government offices in the Executive Branch are directed to formulate their respective implementing details taking into consideration their mandates and the nature of information in their custody or control, within one hundred twenty (120) days from the effectivity of this Order.

SECTION 17. Separability Clause. If any section or part of this Order is held unconstitutional or invalid, the other sections or provisions not otherwise affected shall remain in full force and effect.

SECTION 18. Repealing Clause. All orders, rules and regulations, issuances or any part thereof inconsistent with the provisions of this Executive Order are hereby repealed, amended or modified accordingly: *Provided*, that the provisions of Memorandum Circular No. 78 (s. 1964), as amended, shall not be deemed repealed pending further review.

SECTION 19. Effectivity. This Order shall take effect immediately upon publication in a newspaper of general circulation.

Done, in the City of Manila, this 23rd day of Ju1y ir the year of our Lord Two Thousand and Sixteen.

By the President:

SALVADOR C. MEDIALDEA Executive Secretary

> REPUBLIC OF THE PHILIPPINES PRRD 2016 - 000156

Politeren

MARIANITO M. DIMAANDAL
DIRECTOR IV 97-27 016
MALACARANG RECORD OFFICE

Annex B

LIST EXCEPTIONS

Pursuant to Section 4 of Executive Order (EO) No. 2 (s.2016), the following are the general exceptions to the right of access to information, as recognized by the Constitution, existing laws, or jurisprudence covered by EO No. 2.

- 1. Information covered by Executive privilege;
- 2. Privileged information relating to national security, defense or international relations;
- 3. Information concerning law enforcement and protection of public and personal safety;
- 4. Information deemed confidential for the protection of the privacy of persons and certain individuals such as minors, victims of crimes, or the accused;
- 5. Information, documents or records known by reason of official capacity and are deemed as confidential, including those submitted or disclosed by entities to government agencies, tribunals, boards, or officers, in relation to the performance of their functions, or to inquiries or investigation conducted by them in the exercise of their administrative, regulatory or quasi-judicial powers;
- 6. Prejudicial premature disclosure;
- 7. Records of proceeding or information from proceedings which, pursuant to law or relevant rules and regulations, are treated as confidential or privileged;
- 8. Matters considered confidential under banking and finance laws, and their amendatory laws; and
- 9. Other exceptions to the right to information under laws, jurisprudence, rules and regulations.

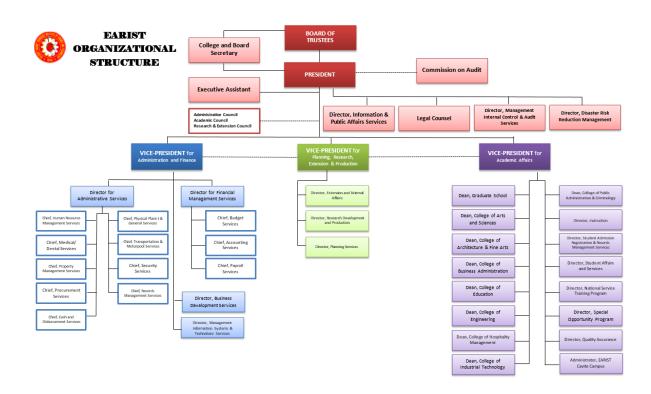
Annex B

Listed are the agency exceptions to the right of access to information covered by different department and offices of EARIST.

- 1. Individual inventory profile of students.
- 2. Psychological testing materials and test results of students and employees.
- 3. Counselling records of students.
- 4. All cases referred to the guidance office both academic and behavioural.
- 5. Detailed Cost Estimates
- 6. Architectural concepts applied to the projects while the projects are under study.
- 7. All patient's (employees and students) information needed to provide care and treatment listed below:
 - a. All laboratory work ups (e.g. chest ray, CBC, U/A, FA, Blood Chemistry, etc.);
 - b. Patient's history;
 - c. Clinical findings/diagnosis;
 - d. Medications or prescriptions;
 - e. Medical certificates; and
 - f. Logbooks.

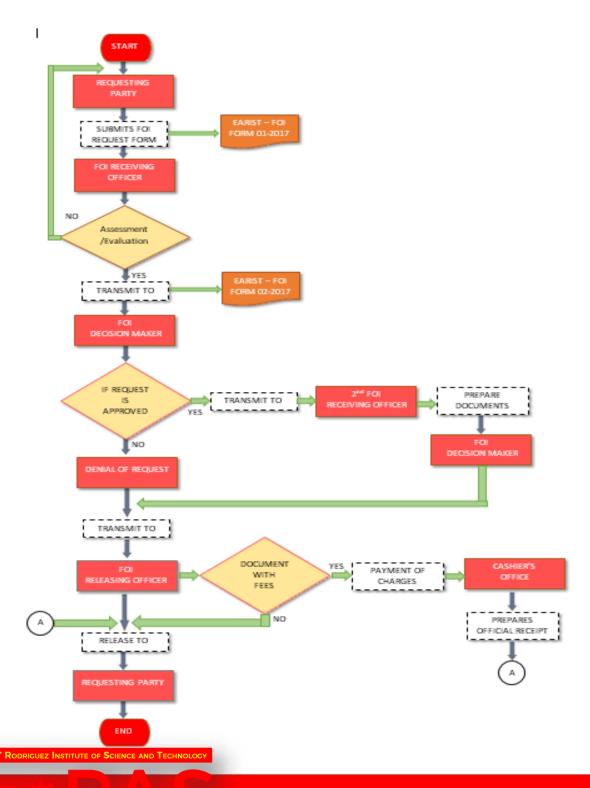
Annex C

EARIST Organizational Structure



Annex D

FLOWCHART





FOI Request Form

(EARIST-FOI Form 01	-2017)			For Trackin	g No. 2017 - 01
What kind information do you v			Personal Information	General	Information
Title of the Outcome	T				
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EULOGIO "AMANG" RODRIGUEZ INSTITUTE OF SCIENCE AND TECHNOLOGY

Glossayy ADD Annual Discourse Plan

APP Annual Procurement Plan

APR Agency Procurement Request

BAC Bids and Awards Committee

COR Certificate of Registration

DI Director of Instruction

ADR Delivery Receipt

DTR Daily Time Record

EARISTEulogio "Amang" Rodriguez Institute of Science and Technology

ECAT EARIST College Admission Test

FDM FOI Decision Maker

FMS Financial Management Services

FOIFreedom of Information

FRO FOI Receiving Officer

HOPE Head of Procuring Entity

HRMS Human Resources Management Services

IARInspection and Acceptance Report

InfoPAS Information and Public Affairs Services

JEVHjournal entry Voucher

JO Job Order

LDDAPList of Due and Demandable Accounts Payable

MD Medical Doctor

MICAS Management Internal Control Audit Services

MOAMemorandum of Agreement

NBC National Budget Circular

NOA Notice of Award

OP Offfice of the President

OSA Office of Students Affairs

PMS Property Management Services

PO Procurement Order

PR Purchase Request

PS Procurement Services

RAO Registry on Allotments nd Obligations

RIS Requisition and Issue Slip

SARMS Student Admission Records Management Services

SI Sales Invoice

SLIIE Sumamry of LDDAp-ADAs Issued and Invalidated ADA Entries

VPAA Vice-President for Academic Affairs

VPAF Vice-President for Administration and Finance

VPPREP Vice-President for Planning, Research, Extension and Production



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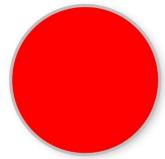
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Republic of the Philippines Eulogio "Amang" Rodriguez Institute of Science and Technology

Nagtahan Sampaloc Manila

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